

Appendix A: Descriptive Statistics, Data Source, and Question Wording

	Mean	Standard Deviation	Min	Max	Data Source and Description
Satisfaction with Public Services	0	66.59	-263.16	182.51	LAPOP; Scale constructed from the standardized responses to four items multiplied by 100; the coding has been reversed so that higher scores reflect higher satisfaction with services; 1) (sgl1) "Would you say that the services the municipality is providing to the people are...?" (1) Very good - (5) Very Bad. 2) (sd2new2) "And thinking about this city/area where you live, are you very satisfied, satisfied, dissatisfied, or very dissatisfied with the condition of the streets, roads, and highways?" (1) Very satisfied- (4) Very dissatisfied. 3) (sd3new2) "And the quality of public schools?" (1) Very satisfied- (4) Very dissatisfied. 4) (sd6new2) "And the quality of public medical and health services?" (1) Very satisfied- (4) Very dissatisfied.
State Capacity	581.04	487.08	23.18	1248.89	Banco del Estado, Ecuador; Defense Meteorological Satellite Program - Operational Linescan System (DMSP-OLS)
Poverty	38.72	16.73	14.7	80	Sistema Integrado de Indicadores Sociales del Ecuador (SIISE); Poverty is measured as the percentage of the population with unsatisfied basic needs in areas such as housing, health and education.
Economic Activity	212.658	226.998	1.56	619.62	Defense Meteorological Satellite Program - Operational Linescan System (DMSP-OLS); divided by 100.
Population Density	.29	.39	.01	3.27	Calculated on the basis of data obtained from SIISE and the Sistema de Información Estadística Georeferenciada of Ecuador's Instituto Nacional de Estadística y Censos (INEC)

Indigenous Population (percentage of population)	7.12	15.76	.05	87.38	Sistema Integrado de Indicadores Sociales del Ecuador (SIISE); Indigenous population is measured as the percentage of the population that self-identifies as indigenous.
Size of Place	2.87	1.52	1	5	LAPOP (tamano); Recoded; (1) Rural Area – (5) National Capital
Indigenous	.04	.20	0	1	LAPOP (etid); Recoded into dummy variables; “Do you consider yourself indigenous, white, mestizo, black, mulatto or of another race?”; Other race is the reference category.
White	.08	.28	0	1	
Mestizo	.79	.41	0	1	
Black	.04	.19	0	1	
Mulatto	.04	.19	0	1	
Female	.50	.50	0	1	LAPOP (q1); Recoded as dummy
Income	8.41	3.44	0	16	LAPOP (q10new); “Into which of the following income ranges does the total monthly income of this household fit, including remittances from abroad and the income of all the working adults and children?” (0) No Income – (16) More than US\$2110
Education	10.49	4.27	0	18	LAPOP (ed); “How many years of schooling have you completed?”
Age	39.00	14.61	18	89	LAPOP (q2)
Efficacy	3.71	1.97	1	7	LAPOP (eff1); “Those who govern this country are interested in what people like you think. How much do you agree or disagree with this statement?” (1) Strongly disagree – (7) Strongly agree.
Political Interest	3.01	.90	1	4	LAPOP (pol1); “How much interest do you have in politics: a lot, some, little or none?” (1) A lot – (4) None.

Incumbent	.56	.50	0	1	LAPOP (vb3); "Who did you vote for in the last presidential elections of 2009?"; Recoded = 1 if "Rafael Correa"
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Appendix B: Robustness Checks – Including Non-tax Revenue
Dependent Variable: Satisfaction with Public Services

	Model 0	Model 1	Model 2	Model 3
<i>Contextual Variables</i>				
State Capacity	.035** (.016)	.035** (.018)	.034* (.019)	.035** (.016)
Poverty		-.003 (.294)		
Economic Activity			.006 (.037)	
Population Density				-.299 (8.033)
Non-tax revenue/Economic activity	-.013 (.017)	-.013 (.017)	-.012 (.017)	-.012 (.017)
<i>Individual-Level Controls</i>				
Size of City or Village where Respondent Lives	-3.418** (1.563)	-3.42** (1.59)	-3.46** (1.588)	-3.412** (1.57)
Indigenous	-9.192 (22.562)	-9.187 (22.569)	-9.171 (22.563)	-9.196 (22.563)
White	-13.015 (21.397)	-13.012 (21.402)	-13.036 (21.398)	-13.011 (21.398)
Mestizo	-19.87 (20.609)	-19.866 (20.616)	-19.873 (20.609)	-19.862 (20.611)
Black	-39.061* (22.954)	-39.052* (22.976)	-39.031* (22.954)	-39.053* (22.954)
Mulatto	-28.976 (22.704)	-28.971 (22.712)	-28.96 (22.704)	-28.972 (22.704)
Female	7.426** (3.673)	7.426** (3.674)	7.429** (3.673)	7.428** (3.674)
Household Income	-.393 (.603)	-.393 (.605)	-.392 (.603)	-.393 (.603)
Years of education	.118 (.502)	.118 (.502)	.119 (.502)	.117 (.502)
Age	-.04 (.134)	-.04 (.134)	-.04 (.134)	-.041 (.134)
Efficacy	5.584*** (.951)	5.583*** (.951)	5.575*** (.952)	5.585*** (.952)
Interest in Politics	-5.999*** (2.102)	-6.0*** (2.103)	-5.994*** (2.102)	-5.997*** (2.103)
Voted for Incumbent	7.928** (3.869)	7.928** (3.869)	7.928** (3.869)	7.927** (3.869)
Constant	6.006 (24.245)	6.157 (29.692)	6.004 (24.244)	5.998 (24.245)
N (Individuals)	1110	1110	1110	1110
N (Municipalities)	50	50	50	50
Variance (Municipal-Level)	322.625 (111.801)	322.66 (111.876)	322.424 (111.76)	322.551 (111.809)
Variance (Individual)	3616.891 (157.053)	3616.88 (157.057)	3616.88 (157.052)	3616.908 (157.055)
Log likelihood	-6145.233	-6145.233	-6145.222	-6145.232

Note: Standard errors are in parentheses. Two-tailed tests of statistical significance. * $p \leq .10$, ** $p \leq .05$, *** $p \leq .01$.

Appendix C: Robustness Checks – Excluding Respondents from the Amazon Region
Dependent Variable: Satisfaction with Public Services

	Model 1	Model 2	Model 3	Model 4
<i>Contextual Variables</i>				
State Capacity	.022* (.014)	.022* (.014)	.026** (.011)	.025** (.011)
Poverty	-.103 (.303)			
Economic Activity		.011 (.038)		
Population Density			-1.435 (8.038)	
Indigenous Population				-.002 (.209)
<i>Individual-Level Controls</i>				
Size of City or Village where Respondent Lives	-3.978*** (1.609)	-3.946*** (1.60)	-3.848** (1.587)	-3.875*** (1.584)
Indigenous	-12.806 (25.689)	-12.824 (25.689)	-12.969 (25.687)	-12.921 (25.738)
White	-22.075 (23.92)	-22.205 (23.916)	-22.248 (23.916)	-22.242 (23.916)
Mestizo	-29.547 (23.258)	-29.661 (23.254)	-29.726 (23.253)	-29.737 (23.256)
Black	-46.918* (25.416)	-47.131* (25.399)	-47.283* (25.393)	-47.293* (25.393)
Mulatto	-37.377 (25.207)	-37.483 (25.202)	-37.587 (25.200)	-37.587 (25.201)
Female	6.996* (3.753)	6.991* (3.753)	6.995* (3.753)	6.986* (3.753)
Household Income	-.426 (.617)	-.405 (.615)	-.41 (.615)	-.408 (.616)
Years of education	.271 (.509)	.279 (.509)	.274 (.509)	.276 (.512)
Age	-.038 (.137)	-.037 (.137)	-.038 (.137)	-.037 (.137)
Efficacy	5.607*** (.969)	5.601*** (.97)	5.622*** (.971)	5.612*** (.969)
Interest in Politics	-6.59*** (2.169)	-6.554*** (2.168)	-6.554*** (2.168)	-6.563*** (2.168)
Voted for Incumbent	7.783** (3.938)	7.809** (3.937)	7.808** (3.938)	7.807** (3.939)
Constant	22.986 (32.189)	16.861 (26.819)	16.934 (26.819)	16.923 (26.850)
N (Individuals)	1062	1062	1062	1062
N (Municipalities)	46	46	46	46
Variance (Municipal-Level)	330.879 (118.381)	330.454 (118.532)	330.887 (118.634)	331.329 (118.763)
Variance (Individual)	3623.169 (160.766)	3623.421 (160.791)	3623.463 (160.794)	3623.448 (160.795)
Log likelihood	-5880.276	-5880.294	-5880.318	-5880.334

Note: Standard errors are in parentheses. Two-tailed tests of statistical significance. *p ≤ .10, **p ≤ .05, ***p ≤ .01.