

Curriculum vitae ¹

Personal details

Name	Julia Caecilia Maria van Weert
Address (work)	Nieuwe Achtergracht 166 1018 WV Amsterdam P.O. Box 15791 1001 NG Amsterdam
Telephone	+31 (0)20 525 2091
E-mail	j.c.m.vanweert@uva.nl
Place of birth	Zundert
Sex	Female

Education

2001 – 2004	PhD, NIVEL/Utrecht University (Health Psychology), Utrecht. Promoters: prof. dr. Jozien Bensing and prof. dr. Miel Ribbe. Dissertation Awards: 'Public Health Award 2004' and 'Prof. Dr. Schreuder Awards 2005' (see Awards).
1992 – 1996	MSc, University of Amsterdam, Sociology, Amsterdam. <i>Graduated cum laude.</i> Thesis supervisor: prof. dr. Gerhard Nijhof. Nominated for Thesis Award Sociology (see Awards).

Job Experience

2020 – present	Chair of the Department of Communication Science, University of Amsterdam, Amsterdam.
2016 – present	Founding director of Amsterdam Center for Health Communication/ACHC, University of Amsterdam, Amsterdam (www.healthcommunication.nl)
2015 – present	Professor of Health Communication & Chair group leader Health Communication, University of Amsterdam, Department of Communication Science, Amsterdam.
2012 – 2020	Program group director of Persuasive Communication, University of Amsterdam (leading 50+ scholars), Department of Communication Science, Amsterdam.
2011 – 2016	Leader of Onco-CommunicAging (OCA) research program on communication with older cancer patients.
2011 – 2015	Associate Professor of Health Communication (UHD), University of Amsterdam, Department of Communication Science, Amsterdam.
2007 – 2011	Assistant Professor of Health Communication (UD), University of Amsterdam, Department of Communication Science, Amsterdam.
1996 – 2007	(Senior) researcher, NIVEL (Netherlands Institute for Health Services Research), Utrecht.

¹ Updated July 2021

Courses

2021 - 2022	Strategic Leadership
2018	Teaching in English
2007 – 2011	Basic Teaching Qualification (BKO).
2002 – 2006	Various statistical courses: 'Multilevel Modelling', 'Advanced Statistics', 'Linear regression- and variance analysis'.
2000 – 2003	English course (scientific): Writing in English, Presenting in English.
1996 – 2003	Various computer courses: 'Advanced SPSS', 'Reference Manager', 'Scientific databases', 'Observer', 'Roter Interaction Analysis System (RIAS)'.
1990 – 1995	Various management courses: 'Academic Leadership', 'Management course Zorg Consult Nederland', 'Executive Management Training'.

Honors and Awards (most important awards in bold)

2019	Top Overall Paper Award for paper "Unknown makes Unloved: Blood donation awareness and attitudes among people of White majority and African minority background", together with Lisa Klinkenberg, Mirjam Fransen, Wim de Kort and Lisanne Huis in 't Veld. DC Health Communication Conference (DCHC). Fairfax, US.
2018	Lewis Donohew Outstanding Scholar in Health Communication award for outstanding research contributions to the health communication field during the past two years, awarded biennial to one person at the KCHealth Communication Conference (KCHC). Lexington, US.
2018	Two awards (i.e., Top Conference Paper Award and Top Conference Paper Award Harrington Honors) for paper "Adapting Online Decision Aids for Older Cancer Patients: Effects of Modality and Narration Style on Older Cancer Patients' Satisfaction, Information Recall and Informed Decision Making", together with Melanie de Looper, Olga Damman, Daniëlle Timmermans and Ellen Smets. KC Health Communication Conference (KCHC). Lexington, US.
2018	Honorable Mention Poster Award for the poster "Fear & Forget: What Predicts Recall of Medical Information in Newly Diagnosed Cancer Patients", together with Minh Hao Nguyen, Nadine Bol, Eugène Loos and Ellen Smets. KC Health Communication Conference (KCHC). Lexington, US.
2017	Top Four Paper Award in Health Communication for paper "Perceived Emotional and Informational Support for Cancer: Patients' Perspectives About Interpersonal versus Media Sources", together with Camilla Rising and Nadine Bol. ICA conference, San Diego, USA.
2016	Finalist Communication Science Theme Award for excellent integration of research, teaching and practice. University of Amsterdam, Amsterdam.
2015	Honorary Mention Research Presentation Award for study "Effects of Decision Support Tools for Older Adults: A Systematic Review of the Literature". DC Health Communication Conference (DCHC). Fairfax, US.
2015	KWF Scholarship for Research Visit, Centre for Medical Psychology & Evidence-based Decision Making (CeMPED), University of Sydney, Sydney, Australia.
2014	Jozien Bensing Award. International prize for outstanding research in communication in health care, awarded biennial to one person by the International Association of Communication in Health Care (EACH).

- 2012 Codde en van Beresteyn Gerontology Prize (2nd) for Knowledge Dissemination of Veder project. Amsterdam Center on Aging Congres (with Marijke van Dijk and Rose-Marie Dröes). Amsterdam.
- 2012 Best paper presented at International Conference on Communication in Health Care in St. Andrews, Scotland (awarded with article in Special Issue of *Patient Education and Counseling*).
- 2011 **KWF Excellence: Personal Cancer Research Award to develop a research line on Communication with older cancer patients. Dutch Cancer Society. Amsterdam.**
- 2010 Medical Contact Communication Award (public price and 3rd jury price) for project VOICE on communication with older cancer patients. Utrecht.
- 2006 **Prof. dr. Schreuder Award. Dissertation Award. Netherlands Association for Gerontology (NVG). Ede.**
- 2006 **Public Health Award 2004 ('Volksgezondheidsprijs'). Dissertation Award. Association of Public Health and Science (Vereniging voor Volksgezondheid en Wetenschap). Rotterdam.**
- 2005 **ZonMw Parel for excellent research ZonMw (the Netherlands Organisation for Health Research and Development) project.**
- 1997 Finalist Thesis Award Sociology. University of Amsterdam. Amsterdam. 1997.

Awards of others whom I supervised

- 2019 Minh Hao Nguyen. Best poster award for poster "Online gezondheidsinformatie op maat voor oudere patiënten met kanker: Resultaten van een randomized controlled trial" at the National Symposium Cancer in the Elderly. Ede, The Netherlands.
- 2019 Kirsten van der Eijken. Amanda L. Kundrat Thesis of the Year Award for her master thesis "Knowledge is power? How using online health information influences patient participation during consultation among newly diagnosed cancer patients consulting the internet before a consultation". Health Communication divisions of International Communication Association (ICA) and National Communication Association (NCA). ICA conference, Washington, USA.
- 2019 Rena Zendedel. NeFCA dissertation award 2017 for her thesis "Informal interpreting in Dutch general practice". Etmaal van de Communicatiewetenschap, Nijmegen.
- 2018 Petra Boersma. Wij InHolland Research Award for her thesis "Person-centred communication with people with dementia living in nursing homes. A study into implementation success and influencing factors" (€5,000). InHolland University of Applied Sciences. Amsterdam, The Netherlands.
- 2018 Minh Hao Nguyen. Top Student Paper Award for her paper "Perceived Active Control Over Digital Content: Effects and Underlying Mechanisms of User-Initiated Mode Tailoring". Communication and Technology Division of International Communication Association (ICA). ICA conference, Prague, Czech Republic.
- 2017 Corine Meppelink. Abby Prestin Dissertation of the Year Award for her thesis "Designing Digital Health Information in a Health Literacy Context". Health Communication divisions of International Communication Association (ICA) and National Communication Association (NCA). ICA conference, San Diego, USA.
- 2017 Remco Sanders. Amanda L. Kundrat Thesis of the Year Award for his master thesis "Consulting the Internet before a Consultation". Health Communication divisions of International Communication Association (ICA) and National Communication Association (NCA). ICA conference, San Diego, USA.

2017	Melanie de Looper. Best poster award at the National Symposium Cancer in the Elderly. Ede, The Netherlands.
2017	Melanie de Looper. Best public health poster award at the Amsterdam Public Health Annual Meeting (Aging & Later Life). Amsterdam, The Netherlands.
2016	Corine Meppelink. Best paper presented at International Conference on Communication in Health Care. Heidelberg, Germany (awarded with article in Special Issue of Patient Education and Counseling).
2016	Remco Sanders. Department of Communication Science, University of Amsterdam. Winner of PhD research talent competition.
2016	Nadine Bol. Annie Lang Dissertation Award for her thesis "How to present online information to older cancer patients". Information Systems Divisions. ICA conference, Fukuoka, Japan.
2016	Minh Hao Nguyen. Top student paper award at the Kentucky Conference on Health Communication. Lexington, US.
2016	Nadine Bol. Top student paper award at the Kentucky Conference on Health Communication. Lexington, US.
2015	Corine Meppelink & Nadine Bol. Top Student Paper Award at the DC Health Communication Conference. Fairfax, US.
2014	Corine Meppelink. Top student paper award at the Kentucky Conference on Health Communication. Lexington, US.
2014	Nadine Bol. Award for best article that was published in "Tijdschrift voor Communicatiewetenschap" [Dutch Journal of Communication Science] in 2013.
2013	Kim Brandes. NWO graduate program. Winner of PhD research talent competition.
2013	Rena Zendedel. NWO graduate program. Winner of PhD research talent competition.
2012	Corine Meppelink: NWO graduate program. Winner of PhD research talent competition.
2012	Nadine Bol. Best paper presented at International Conference on Communication in Health Care. St. Andrews, Scotland (awarded with article in Special Issue of Patient Education and Counseling).
2011	Nadine Bol. Unilever Research price. Master Thesis Award.
2010	Annemiek Linn. NECCO Best Abstract Award of Master Thesis.
2009	Paulien Groen – van Dorsten. Foundation e-hulp.nl. Master Thesis Award.
2006	Janneke Noordman. ASW Master Award 2006. Master Thesis Award.

Grants (total €7,220, 000) see at the end of this CV (page 40-42)

Supervision Research Projects

Supervision of PhD theses (completed)

15. Ruth Pel-Littel (2020). Shifting from "What is the matter?" to "What matters to you?". Shared decision making for older adults with multiple chronic conditions and their informal caregivers (November 20, 2020; ZonMW; in collaboration with AMC/UvA, Vilans, University of Applied Science).
14. Nida Gizem Yilmaz (2020). Enhancing patient participation among older and migrant cancer patients through eHealth (October 30, 2020; KWF UVA 2015-7992/KWF VU 2015-7930; in collaboration with VUmc)
13. Lisa Klinkenberg (2020). Engaging African ethnic minorities as blood donors (October 6, 2020; in collaboration with Dept. of Public Health & Dept. of Medicine AMC/UvA and Sanquin).

11. Maria Altendorf (2020). It's not what you say, but how you say it: The effectiveness of message frame-tailoring in online computer-tailored health communication (April 16, 2020; KWF UVA 2015-7913; in collaboration with Maastricht University).
10. Minh Hao Nguyen (2019). A novel approach to tailored communication: Optimizing online health information for older patients (April 25, 2019, *cum laude*; KWF UVA 2014- 6700; ASCoR).
9. Sifra Bolle (2018). Aging in Modern Times: Geriatric Perspectives on Online Information Provision and Multidisciplinary Decision Making for patients (October 31, 2018; ASCoR, UvA).
8. Rena Zendedel (2017). Interpreter-mediated communication in general practice (November 10, 2017; NWO; ASCoR, UvA).
7. Petra Boersma (2017). Person-centred communication with people with dementia living in nursing homes. A study into implementation success and influencing factors (October 13, 2017; in collaboration with VUmc and Inholland University of Applied Sciences).
6. Kim Brandes (2017). Communicating about concerns in oncology (January 19, 2017; NWO; ASCoR, UvA).
5. Corine Meppelink (2016). Designing digital health information in a health literacy context (May 12, 2016; NWO; ASCoR, UvA). Currently Assistant Professor at University of Amsterdam.
4. Nadine Bol (2015). How to present online information to older cancer patients (December 3, 2015; ASCoR, UvA).
3. Sanne Schinkel (2015). "What do you think I should do?" Understanding intercultural medical communication in general practice (November 10, 2015; ASCoR, UvA).
2. Annemiek Linn (2013). The value of tailored communication in promoting medication intake behavior (June 14, 2013; ASCoR, UvA).
1. Jesse Jansen (2009). Communicating with older cancer patients: impact on information recall (April 23, 2009; Utrecht University).

Supervision of PhD theses (current)

11. Brittany Chan. The right to health: Overcoming language barriers in a superdiverse world (expected 2025; ASCoR).
10. Sara Groos. Optimizing, implementing and evaluating the 'ValAnalyse' Screening and assessment Tool & training (OVAST) (expected 2024; AmsterdamUMC and ASCoR).
9. Song Duimel. Optimizing shared decision making in oral cancer patients using precisely animated audiovisualisations (expected 2024; NKI/AVL and ASCoR).
8. Pascale Kwakman. Dr. Google in the consultation room. How does cancer patient' internet use influence patient-clinician communication and patients' well-being (expected 2024; KWF; Consortium of AmsterdamUMC and ASCoR).
7. Kelly de Wildt. Alerting on adverse Drug reactions: Falls prevention Improvement through developing a computerized clinical support system: Effectiveness of individualized medication withdrawal (expected 2024; ZonMw, Consortium of AmsterdamUMC and ASCoR).
6. Alessandra Mansueto. Urban Mental Health and Modelling Symptom Networks. From Network Analysis to Interventions (expected 2024; RPA-Urban Mental Health; together with Dept. of Psychology, UvA).
5. Leonie Westerbeek. Big Data for the joint management of medication-related falls for senior citizens (expected 2023; ZonMw; Consortium of AMC-UvA, VUmc, LIACS, Elsevier and ASCoR).
4. Liza van Lent. Realizing better doctor-patient dialogue about choices in palliative care and early-phase clinical trial participation: Towards an online value clarification tool (expected 2022; KWF 11086; Consortium of Erasmus University Medical Center, Radboud University Medical Center and ASCoR).

3. Kim Ploegmakers. Cardiovascular Abnormalities and medication-related Fall Risk (CAREFREE): Development and feasibility testing of a clinical decision support system (CDSS) and patient portal (expected 2022; Dept. of Geriatric Medicine AMC/UvA and ASCoR).
2. Melanie de Looper. Tailoring information to older colorectal cancer patients: Effects of using a web-based patient-directed tool (expected 2021; ASCoR).
1. Remco Sanders. The pros and cons of using online health information: Online health information and patient-provider interaction during consultation (expected 2021; GSC; ASCoR).

Other projects (current)

Olga Damman (PI /postdoc), **Julia van Weert** (PI), Daniëlle Timmermans (PI). Optimizing decision support tools for older cancer patients (end date 2020; KWF 2015-7930; ASCoR in collaboration with EMGO+ Institute, VUmc).

Other projects last five years (completed)

Julia van Weert (PI), Ellen Smets, Gert-Jan de Bruijn, Willem-Paul Brinkman. Can a virtual patient help clinicians to improve their communication skills? Development and pilot-evaluation of an interactive, computer-simulated virtual patient-based eLearning (end date 2019; UvA, RPA Communication in collaboration with AMC-UvA and TU Delft).

Julia van Weert (PI), Barbara Schouten (PI), Maria van den Muijsenbergh (PI), Hande Sungur (postdoc). The Health Communicator: systematic development of a digital tool to overcome language and cultural barriers between older migrant cancer patients and their caregivers (end date 2019; KWF UVA 2015-7992; ASCoR, UvA).

Julia van Weert (PI), Ellen Smets (PI), Nadine Bol (Postdoc), Annemiek Linn (Postdoc). Recommendations for 'offline' and 'online' tailored information for older cancer patients and caregivers (end date 2016; KWF UVA 2014-7288; ASCoR, UvA).

Julia van Weert (PI), Ellen Smets (PI), Romy Koopsen (RA), Geke Romijn (RA), Sifra Bolle (PhD student). The Patient Navigator: the systematic development of an online tool for older cancer patients (KWF UVA 2013-6460; end date 2015; ASCoR, UvA).

Nicola Diviani (PI/Postdoc), **Julia van Weert**, Bas van den Putte. Judging the credibility of online health information: the interaction between user health literacy and website quality (end date 2015; postdoc mobility fellowship of the Swiss National Science Foundation; in collaboration with the Institute of Communication and Health of the University of Lugano, Switzerland).

Leonie Visser et al. Methodological aspects of developing scripted video vignettes for experimental research of patient-provider communication (end date 2015; Research Priority Area [RPA] project in collaboration with Dept. of Medical Psychology).

Sandra van Dulmen (PI), **Julia van Weert** (PI), Jeanine Driesenaar (RA), Janneke Noordman (Postdoc). PatientVOICE; development and implementation of a patient tool to help older cancer patients preparing for an educational nursing session preceding chemotherapy (end date 2016; KWF 2013-6441; NIVEL [Netherlands Institute for Health Services Research] in collaboration with ASCoR).

Other

Communication with older cancer patients. Development of the Onco-CommunicAging (OCA) research program (end date 2017; KWF UVA 2010-4740 excellence grant; ASCoR)

Supervision of (junior-)researchers, all MSc or MA (completed projects)

Yumin Linn, Anne de Lange, Gizem Yilmaz, Inge van Strien-Knippenberg, Romy Koopsen, Geke Romijn, Marijke van Dijk, Martijn Vlug, Silvia Hermanns, Erik Pasman, Frank Tol, Janneke Noordman, Nienke van der Meulen, Elise Posma, Judith de Groot, Marit Schotten, Saskia Sep, Dia Ronner, Harald Kedde, Bienke Janssen, Flora Vrugink, Pieteke Wendt-Bruining, Fred Tromp.

PhD Defense Committees (member of reading committee)

52. Caroline van Straten (2021). The next best friend? How children perceive and relate to a social robot (November 12, 2021. University of Amsterdam, Dept. of Communication Science, Amsterdam).
51. Linda van den Heijkant (2021). The future of pensions. Content and consequences of pension reforms in the media (September 24, 2021. University of Amsterdam, Dept. of Communication Science, Amsterdam).
50. Mies van Eenbergen (2021). Patients with cancer collect, communicate and create on the internet (July 7, 2021. Tilburg University, Dept. of Medical and Clinical Psychology, Tilburg).
49. Lieke van den Heuvel (2021). Informing relatives at risk of inherited (cardiac) conditions: On our way towards the best approach (June 23, 2021. University of Amsterdam, Faculty of Medicine, Amsterdam).
48. Monique Alblas (2021). Consuming media, consuming food? Reactivity to palatable food cues in television content (May 25, 2021. University of Amsterdam, Dept. of Communication Science, Amsterdam).
47. Marijn Sax (2021). Manipulation & unfair practices in the health app sector (March 26, 2021. University of Amsterdam, Dept. of information law, Amsterdam).
46. Michiel Greidanus (2021). Return to work of cancer survivors. Development and evaluation of an intervention targeting the employer (February 12, 2021. University of Amsterdam, Amsterdam UMC, Amsterdam).
45. Niki Medendorp (2021). Discussing uncertainty during cancer genetic counseling about multigene panel testing (February 5, 2021. University of Amsterdam, Amsterdam UMC/AMC, Dept. of Medical Psychology, Amsterdam).
44. Klaske van Sluis (2020). Exploring voice outcomes and functional issues after total laryngectomy (December 16, 2020. University of Amsterdam, Faculty of Humanities, Amsterdam).
43. Anke Woudstra (2020). Optimizing informed decision making in colorectal cancer screening. Equal opportunities for disadvantaged groups (October 14, 2020. University of Amsterdam, Academic Medical Center, Dept. of Social Psychology, Amsterdam).
42. Linda van Eikenhorst (2020). Medication management in patients with diabetes (September 11, 2020. University of Groningen, Dept. FarmacoTherapie, -Epidemiologie en -Economie, Groningen).
41. Tessa Dekkers (2020). Data-driven patient profiles. Definition, validation, and implementation for tailored orthopaedic healthcare services (September 3, 2020. Delft University of Technology, Faculty of Industrial Design Engineering, Delft).
40. Jos Dobber (2020). Motivational interviewing. Active ingredients and mechanisms of change (April 1, 2020. University of Amsterdam, Academic Medical Center, Faculty of Medicine & ACHIEVE, Centre of Applied Research, Faculty of Health, Amsterdam).
39. Alyt Damstra (2020). Economic news. How it's made and how it matters (February 21, 2020. University of Amsterdam, Dept. of Communication Science, Amsterdam).
38. Christel Boons (2020). The daily clinical practice of nilotinib treatment in chronic myeloid leukemia (January 31, 2020. VUmc, Dept. Clinical Pharmacology and Pharmacy, Amsterdam).

37. Janke Oosterhaven (2020). Dropout in chronic pain management (January 17, 2020. University of Amsterdam, Dept. of Medical Anthropology, Amsterdam).
36. Thabo van Woudenberg (2020). Social network interventions that promote physical activity in adolescents (January 16, 2020. Radboud University, Dept, of Communication Science, Nijmegen).
35. Carla Agasi-Idenburg (2020). Cancer-related fatigue in older adults (January 10, 2020; University of Amsterdam, The Netherlands Cancer Institute, Dept. of Clinical Psychology, Amsterdam).
34. Lei Yang (2019). Health Communication Research Among the Chinese Hui Ethnic Minority Group in Shenyang City (December 12, 2019. Erasmus University, Dept. of Media and Communication, Rotterdam).
33. Sigrid Troelstra (2019). Smoking cessation in the Netherlands: occupational settings and nationwide policies (October 1, 2019; University of Amsterdam, Academic Medical Center, Dept. of Public Health, Amsterdam).
32. Kim Verhaegh (2019). Sailing home: a better journey for patients through transitions of care (September 4, 2019; University of Amsterdam, Academic Medical Center, Dept. of Geriatrics, Amsterdam).
31. Erik Joukes (2019). Implementing structured data in Electronic Health Records (June 27, 2019; University of Amsterdam, Academic Medical Center, Dept. of Medical Informatics, Amsterdam).
30. Marije Petersen (2019). Larynx and hypopharynx cancer. Choices in treatment and rehabilitation (June 19, 2019; University of Amsterdam, Netherlands Cancer Institute / Antoni van Leeuwenhoek Hospital and Academic Medical Center Amsterdam, Dept. Head and Neck Surgery and Oncology, Amsterdam).
29. Eva Alblas (2019). Effectiveness and implementation of health games targeting implicit attitudes towards eating behaviour (May 16, 2019; Radboud University, Communication & Media, Behavioural Science Institute, Nijmegen).
28. Fabienne Rauwers (2019). Understanding the uses and effect of interactive features in digital magazines (May 9, 2019; University of Amsterdam, Dept. of Communication Science, Amsterdam).
27. Gaby Wildenbos (2019). Design speaks: improving patient-centeredness for older people in a digitalizing healthcare context (March 22, 2019; University of Amsterdam, Academic Medical Center, Dept. of Medical Informatics, Amsterdam).
26. Fam te Poel (2018). The curious case of cyberchondria: A study of the relationship between online health information seeking and health anxiety (September 14, 2018; Free University, Dept. of Communication Science, Amsterdam).
25. Ruth Koops van 't Jagt (2018). Show, don't just tell. Photo stories to support people with limited health literacy (July 12, 2018; University of Groningen, Dept. of Communication Science, Groningen).
24. Hanneke Merten (2018). Patient safety and complex care for older hip fracture patients. A study of the assessment, appraisal, judgement and management of risks (June 26, 2018; VU Medical Center, Research Center Safety 4 Patients, Amsterdam).
23. Elroy Boers (2018). Interpersonal communication among vocational community college students about alcohol use and binge drinking: Causality, content, and conversation partner (February 14, 2018; University of Amsterdam, Dept. of Communication Science, Amsterdam).
22. Leonie Visser (2017). How oncologists' communication impacts patients' information recall and emotional stress. A video-vignettes approach (December 8, 2017; University of Amsterdam, Academic Medical Center, Dept. of Medical Psychology, Amsterdam).
21. Gabriele Sak (2017). More informed, more involved: Factors influencing older adults' involvement preferences in medical decision-making (October 19, 2017; Università della Svizzera Italiana, Faculty of Communication Sciences, Lugano, Switzerland).

20. Marjon van Rijn (2017). Nurse-led multifactorial care in community-dwelling older people. Outcomes on daily functioning, experiences and costs (October 13, 2017; University of Amsterdam, Academic Medical Center, Dept. of Geriatrics, Amsterdam).
19. Susan Jongstra (2017). eHealth in cardiovascular risk management to prevent cognitive decline (September 22, 2017; University of Amsterdam, Academic Medical Center, Faculty of Medicine, Amsterdam).
18. Melissa Horlait (2017). Palliative care communication in oncology departments in Flanders (August 23, 2017; Université libre de Bruxelles, Department of Medicine & Pharmacy, Brussels, Belgium)
17. Claire Segijn (2017). Media multitasking (June 16, 2017; University of Amsterdam, Dept. of Communication Science, Amsterdam).
16. Frans Derksen (2017). Perspectives on empathy in patient-GP communication (June 13, Radboud University, Dept. of Woman Health, Nijmegen).
15. Charlotte Vissenberg (2017). Powerful together with diabetes. The development and evaluation of a social network based intervention for Dutch, Surinamese, Turkish and Moroccan people with type 2 diabetes living in socioeconomically deprived neighbourhoods (May 11, 2017; University of Amsterdam, Academic Medical Center, Dept. of Public Health, Amsterdam).
14. Inge Simmons – Dubbeldam (2016). 'De dokter vertelt mij wel wat er loos is': een kwalitatief onderzoek naar patronen in het informatiegedrag van zorggebruikers (December 20, 2016; Free University, Faculty of Humanities, Amsterdam).
13. Maria Koutamanis (2016). Psychosocial consequences of adolescents' online communication (November 23, 2016; University of Amsterdam, Dept. of Communication Science, Amsterdam).
12. William Piternella (2016). Arubaanse jongeren over hun ouders en seksualiteit [Aruban youth about their parents and sexuality] (November 23, 2016; University of Amsterdam, Dept. of Communication Science, Amsterdam).
11. Ellen Kilsdonk (2016). Long-term follow-up of childhood cancer survivors: clinical decision support and research (June 17, 2016; University of Amsterdam, Dept. of Medical Informatics, Amsterdam).
10. Wendy Hopmans (2016). Shared decision making about treatment for stage I non-small cell lung cancer (April 6, 2016; Free University, EMGO institute, Amsterdam).
9. Simon Zebregs (2016). Is it how we tell them about alcohol? The role of presentation formats in health education materials for lower educated students (January 28, 2016; University of Amsterdam, Dept. of Communication Science, Amsterdam).
8. Jelle van Gurp (2016). Teleconsultation: enhancing personalized palliative care at home. An empirical- ethical analysis (January 21, 2016; Radboud University, Dept. of Medical Science, Nijmegen).
7. Rebekah Laidsaar-Powell (2015). Exploring family involvement in cancer consultations and decision- making (December 11, 2015; University of Sydney, Centre for Medical Psychology and Evidence- based Decision-making [CeMPED], Australia).
6. Stephanie Medlock (2015). Improving care of vulnerable elders through computerized clinical decision support (December 9, 2015; University of Amsterdam, dept. of Medical Informatics, Amsterdam).
5. Marc Jacobs (2015). Supporting patients in obtaining and oncologists in providing evidence-based health-related quality of life information prior to and after esophageal cancer surgery (November 24, 2015; University of Amsterdam, Academic Medical Center, Dept. of Medical Psychology, Amsterdam).
4. Annika Batenburg (2015). Being On-line Together: The Effects of Peer-led Online Support Community Participation on Breast Cancer Patients' Psychological Well-being (June 11, 2015; Free University, Dept. of Communication Science).
3. Marjan Askari (2014). Improving quality of fall prevention and management in elderly

- patients using information technology (October 17, 2015, University of Amsterdam, Dept. of Medical Informatics).
2. Hanneke Hendriks (2014). Let's Talk about Alcohol: The Role of Interpersonal Communication and Health (January 16, 2014; University of Amsterdam, Dept. of Communication Science).
 1. Ewa Maslowska (2013). "Just for You!" A Study into the Effectiveness and Mechanism of Customized Communication (July 4, 2013; University of Amsterdam, Dept. of Communication Science).

Teaching and Mentoring

Undergraduate level (Bachelor)

- Course 'Persuasive Communication' (2018, 2019)
- Topic Health Communication (2015, 2017)
- Supervision of Internships (2007 – 2012)
- Course 'Health Education and Behaviour Change [Gezondheidsvoorlichting en gedragsverandering]' (2007 - 2010)
- Practical research seminar [Leeronderzoek] 'Health information at the Internet: How does it work? [Gezondheidsinformatie op internet: Hoe werkt het eigenlijk?]' (2008-2009)
- Practical research seminar [Leeronderzoek] 'Health communication: Information needs en health information seeking of cancer patients [Gezondheidscommunicatie: Informatiebehoeften en informatiezoekgedrag van patiënten met kanker]' (2007-2008)

Graduate level (Master)

- Course 'Persuasive Design in a Digital Era' (2018, 2019)
- Course 'Health Communication' (2017, 2019, 2020)
- Course 'Persuasive strategies in campaigns' (2007 – 2009)
- Course 'Entertainment Education & eHealth' (2008 – 2012)
- Course 'Communication with patients' (2007 - 2008)
- Introduction college (e.g. 'Klassieken') (2009 – 2010)
- Tutor of (Research) Master Students (2007 – 2012)
- Supervision of 40+ English and Dutch (Research) Master Theses, including those of Annemiek Linn (PhD in 2013; currently Assistant Professor at University of Amsterdam), Janneke Noordman (PhD in 2013; currently Senior-Researcher at NIVEL), Nadine Bol (PhD in 2015; currently Assistant Professor at Tilburg University), Linda Muusses (PhD in 2014), Christin Scholz (PhD in 2017 at Annenberg School, Pennsylvania; currently Assistant Professor at University of Amsterdam) and Remco Sanders (currently PhD student at University of Amsterdam) (2007 – present)

Other

- Course 'Introduction to a PhD in Communication Science' (2013)
- Development and teaching of various courses for caregivers and teachers (1986 - 1996).

International Journal Publications

IF = 5-year impact factor in ISI Web of Knowledge. h index (number of publications with at least h citations) = 39 in Google scholar and 31 in Scopus. Google scholar i10 index (number of publications with at least 10 citations) = 74. The median impact factor of my publications is 3.359 (median impact factor Communication Science is 1.495).

141. De Looper, M., **Van Weert, J.C.M.**, Schouten, B.C., Bolle, S., Belgers, E.H.J, Eddes, E.H., Smets, E.M.A. The mediating role of patient's participation during consultations in the effects of online

- health information seeking on anxiety, satisfaction and information recall; a field study. *Journal of Medical Internet Research* (in press). [IF 6.204]
140. Van der Wal, J.M., Van Borkulo, C.D., Deserno, M., Breedvelt, J.J.F., Lees, M., Lokman, C., Borsboom, D., Denys, D., Van Holst, R., Smidt, M., Stronks, K., Lucassen, P.J., **Van Weert, J.C.M.**, Sloot, P.M.A., C.L.H. Bockting, C.L.H., & Wiers, R.W. Advancing urban mental health research: from complexity to actionable targets for intervention. *The Lancet Psychiatry* (in press). [IF 18.813]
139. De Vries, D., M'charek, A., **Van Weert, J.C.M.**, & Pols, A.J. (2021). The impact of physical distancing on socially vulnerable people needing care during the COVID-19 pandemic in the Netherlands. *International Journal of Care and Caring*. Advance online publication. doi:10.1332/239788221X16216113385146.
138. Yilmaz, N. G., Sungur, H., **Van Weert, J.C.M.**, Van den Muijsenbergh, M.E.T.C., Schouten, B.C. Enhancing patient participation of older migrant cancer patients: Needs, barriers, and eHealth. *Ethnicity & Health*. Advance online publication. doi:10.1080/13557858.2020.1857338 [IF 2.729]
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⁷ Honorary Mention Research Presentation Award for the presentation of this study at the DC Health Communication Conference,

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Manuscripts under review

15. Bol, N., **Van Weert, J.C.M.**, & Jansen, J. *When life is at stake: The interplay between cancer status, chronological age, frailty, and future time perspective* (submitted).
14. De Looper, M., Smets, E.M.A., Schouten, B.C., Bolle, S., Belgers, E.H.J., Eddes, E.H., Leijtens, J.W.A., & **Van Weert, J.C.M.** *The Patient Navigator: Can a systematic developed online health information tool improve patient participation and outcomes of older patients newly diagnosed with colorectal cancer?* (revised-submitted).
13. Klinkenberg, E.F., Fransen, M. P., **Van Weert, J.C.M.**, De Kort, W.L.A.M. & Huis in 't Veld, E.M.J. *From precontemplation to blood donation: A social media campaign to recruit blood donors of African descent* (submitted).
12. Linn, A.J., **Van Weert, J.C.M.**, & Bylund, C. *Are they really important? Patients' barriers to discuss online health information during a medical consultation* (in revision).
11. Mansueto, A.C., Wiers, R.W., **Van Weert, J.C.M.**, Schouten, B.C., & Epskamp, S. *Investigating the feasibility of idiographic network models* (revised-resubmitted).
10. Nguyen, M.H., Bol, N., Van Strien, I.S., Van der Eijken, K.G. J., Tytgat, K.M. A. J., Van Laarhoven, H.W. M., Van Berge-Henegouwen, M.I., Smets, E.M. A., **Van Weert, J.C.M.** *Online behaviors, offline consequences? Linking patients' online traces of health information use to observed communication during medical consultations* (submitted).
9. Pel-Littel, R.E., Buurman, B.M., Van de Pol, M.H., Twisk, J.W.R., Tulner, L.R., Minkman, M.M., Scholte op Reimer, W.J.M., & **Van Weert, J.C.M.** *Effects of the SDM^{MCC} intervention for older adults with multiple chronic conditions: the DICO study* (submitted).
8. Pel-Littel, R.E., Buurman, B.M., Minkman, M.M., Scholte op Reimer, W.J.M., Twisk, J.W.R., & **Van Weert, J.C.M.** *Health literacy, anxiety and education influence shared decision making for older adults with multiple chronic conditions: the DICO study* (submitted).
7. Ploegmakers, K.J., Linn, A.J., Medlock, S., Lin, Y., Seppälä, L.J., Petrovic, M., Topinkova, E., Ryg, J., Caballero Mora, M.A., Landi, F., Thaler, H., Szczerbińska, K., Hartikainen, S., Bahat, G. Ilhan, B., Morrissey, Y., Masud, T., Van der Velde, N., & **Van Weert, J.C.M.** *Barriers and facilitators in using a clinical decision support system in falls clinics for older people: a European survey* (submitted).
6. Scholz, C., Bolle, S., & **Van Weert, J.C.M.** *Age-sensitive information tailoring in chemotherapy: How different age groups utilize knowledge themes* (submitted).
5. Van Strien-Knippenberg, I.S., Altendorf, M.B., Hoving, C., **Van Weert, J.C.M.**, & Smit, E.S. *The integration of message frame tailoring in digital health communication: Redesigning of an effective online smoking cessation intervention and usability testing* (revised-resubmitted).

4. **Van Weert, J.C.M.**, De Bruijn, G.J., Brinkman, W.P., Timmers, K., Vos, A., Smets, E.M.A. *Can shared decision making skills of clinicians be improved by using virtual patients? Pilot-evaluation of an interactive, computer-simulated virtual patient-based eLearning* (submitted).
3. Yilmaz, N. G., Timmermans, D. R. M., **Van Weert, J. C. M.**, Damman, O. C. *Breast cancer patients' visual attention to information in hospital report cards: An eye-tracking study* (submitted).
2. Yilmaz, N. G., Timmermans, D. R. M., Portielje, J., **Van Weert, J. C. M.**, Damman, O. C. *Testing the effects of modality and narration style on patients' information use in a hospital report card for older versus younger breast cancer patients* (revised-resubmitted).
1. Zendedel, R., Schouten, B.C., **Van Weert, J.C.M.**, & Van den Putte, B. *Informal interpreting in General Practice: Expectations of interpreters' roles in relation to patients' perceived control and trust* (in revision).

International Books, Book Chapters, Reports

20. Boersma, P., & Van Weert, J.C.M. RE-AIM and other dissemination models. In E. Ho, C. Bylund, & **J.C.M. van Weert** [Eds.]. *Wiley Encyclopedia of Health Communication*. New York, John Wiley & Sons, Inc. (in press)
19. De Vries, M., Jansen, J., **Van Weert, J.C.M.**, & Holland, R. (2019). Fostering shared decision making with health informatics interventions based on Boosting Framework. In P. Scott, N. de Keizer, & A. Georgiou (Eds.). *Applied interdisciplinary theory in health informatics: a knowledge base for practitioners* [pp. 109-122]. Amsterdam: IOS Press BV.
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International Presentations (first-authored only)

Next to 70+ first-authored international presentations & keynote lectures between 2000 and 2021, I was a co-author on 200+ international, scientific presentations.

71. "Effective Health Communication - A Key Factor in the Battle against COVID-19"; part of the panel "Persuasive Messaging to Curb the COVID-19 Pandemic and Infodemic: Questions and Lessons from Around the Globe"
Presented at: the 71th Annual Conference of the International Communication Association (ICA), 27-31 May 2021 (online).
70. "Communicating risk in times of uncertainty"
Presented on invitation at: the 57TH AESGP Annual Meeting "Self-care in times of pandemic and beyond", 26 - 27 May 2021 (online).
69. "Highlighting Communication Theory and Methods: Partnering opportunities and perspectives between the International Communication Association (ICA) and EACH"
Symposium presented at: the EACH International Conference on Communication in Health Care 2020, part II, 15-16 April 2021 (online).
68. "Communication is Power. Insights from Health Communication Research in Europe"
MHM Master class 2020 presented at: Peking University, China, 13 November 2020 (online).
67. "How to Promote Health through Effective Health Communication Research"
Keynote lecture presented online at: Medicine, Humanity, and Media: "Healthy China" and Health Communication (MHM 2020). Peking, China, 7-8 November 2020 (online).
66. "New patient profiles to fulfil older cancer patients' information needs"
Presented at: the EACH International Conference on Communication in Health Care 2020, originally scheduled in Vienna, Austria, 9-11 September 2020 (online).
65. "Training communication skills of clinicians by using virtual patients. Pilot-evaluation of an interactive, computer-simulated virtual patient-based eLearning to improve shared decision making"
Presented at: the 70th Annual Conference of the International Communication Association (ICA), originally scheduled in Gold Coast, Australia, 21-25 May 2020 (online).
64. "Communication about Corona"
Presented on invitation at: HotPoliticsLab. Amsterdam, 3 April 2020 (online).
63. "Can a virtual patient help clinicians to improve their communication skills? Development and pilot-evaluation of an interactive, computer-simulated virtual patient-based eLearning"
Presented at: the European Conference on Health Communication (EHC). Zurich, Switzerland, 13-15 November 2019.
62. "Development and pilot evaluation of an interactive, computer-simulated virtual patient-based eLearning"
Presented on invitation at: Workshop Explainable AI and Conversational Agents, TU Delft, Delft,

- 25 January 2019.
61. "Measuring triadic decision making in older patients with multiple chronic conditions: Observer OPTION^{MCC}".
Presented at: the 69th Annual Conference of the International Communication Association (ICA), Washington, 24-28 May 2019.
 60. "Effective Communication with Cancer Patients in an Aging Society: The Added Value of eHealth" Colloquium presented on invitation at: STEM Translational Communication Center, University of Florida, 29 November 2018.
 59. "Health Communication: Highlights on online (and offline) communication for groups at risk" Presented on invitation at: Florida State University, School of Communication and Information. Tallahassee, United States, 14 December, 2018.
 58. "European Perspectives on Health Communication"
Panel of the Temporary Working Group Health Communication presented by Doreen Reifegerste, Thomas Friemel, & Julia van Weert at: ECREA (European Communication Research and Education Association) 2018. Lugano, Switzerland, 31 October – 3 November 2018.
 57. "eHealth for older patients. Key insights from ten years online health communication research in an aging population".
Presented at: the EACH International Conference on Communication in Health Care 2018. Porto, Portugal, 1-4 September 2018.
 56. "A framework for developing interventions to support cancer patients in expressing concerns".
Presented at: the EACH International Conference on Communication in Health Care 2018. Porto, Portugal, 1-4 September 2018.
 55. "Communication with groups at risk, such as older patients and patients with limited health literacy".
Keynote lecture presented at: H-Com EU Symposium "Health Communication Training for Health Professionals", National and Kapodistrian University of Athens, Athens, Greece, 14 June 2018.
 54. "The equipment of patient care work: Mediated relationships in project versus in practice"; part of double-panel "Trends, issues and innovations: Engaging French and other voices regarding public health controversies".
Presented at: the 68th Annual Conference of the International Communication Association (ICA), Prague, 24-28 May 2018.
 53. "Lewis Donohew Outstanding Scholar in Health Communication Award research presentation".
Keynote lecture presented at: the KC Health Communication Conference (KCHC), Lexington, United States, 12-14 April 2018.
 51. "Which roles do informal interpreters perform in interpreter-mediated medical interactions?".
Presented at: 24 hours of Communication Science [Etmaal van de communicatiewetenschap]. Gent, Belgium, 8-9 February 2018.
 50. "Patient-centred communication to promote health behavior"
Keynote lecture presented at: the European Symposium on Patient COMPLIANCE and Persistence (ESPACOMP), Budapest, Hungary, 30 November – 2 December 2017.
 45. "Is it just about age? Preference for and understanding of graphs presenting health risk information".
Presented at: the 67th Annual Conference of the International Communication Association (ICA), San Diego, United States, 25-29 May 2017.
 44. "Tailored eHealth interventions for ageing patient populations"; part of symposium "Implementing innovative digital health communication interventions to address health care disparity issues among minority".
Presented at: the 67th Annual Conference of the International Communication Association (ICA), San Diego, United States, 25-29 May 2017.
 43. "The interplay between online and offline patient-centered communication".

- Symposium presented at: the DC Health Communication Conference (DCHC), Fairfax, United States, 27-29 April 2017.
42. "Communicating risk information: Older people's preferences for and understanding of graphical formats".
Presented at: the EACH International Conference on Communication in Health Care 2016. Heidelberg, Germany, 7-10 September 2016.
 41. "Age differences in preference for and understanding of graphical formats presenting risk information". Presented at: the KC Health Communication Conference (KCHC), Lexington, United States, 14-16 April 2016.
 40. "Decision Support Tools for older adults: A systematic review of the literature"; part of symposium "Shared Decision Making with older people: challenges and insights".
Presented at: the conference of the International Shared Decision-Making group and the International Society for Evidence Based Health Care (ISDM-ISEHC), Sydney, Australia, 19-22 July 2015.
 39. "Unraveling the Active Ingredients of Effective Health Communication with Older Adult Patients".
Symposium presented at: the 65th Annual Conference of the International Communication Association (ICA), San Juan, Puerto Rico, 21 – 25 May 2015.
 38. "Effects of Decision Support Tools for older adults: A systematic review of the literature".
Presented at: the DC Health Communication Conference (DCHC), Fairfax, United States, 16-18 April 2015.
 37. "Introducing an investigative framework for older patients' processing of information and recall of information".
Presented at: the EACH International Conference on Communication in Health Care 2014. Amsterdam, The Netherlands, 28 September – 1 October 2014.
 36. "The message and its audience".
Keynote lecture presented at: Conference on Communication, Medicine and Ethics (COMET). Lugano, Switzerland, 26 – 28 June 2014.
 35. "Communication with older cancer patients".
Invited presentation as part of the symposium "Decision making in the elderly" at: 15th biennial European Meeting of the Society for Medical Decision Making (SMDM). Antwerp, Belgium, 8 – 10 June 2014.
 34. "Health communication in an ageing society: Towards a conceptual framework to understand information recall in older adults".
Presented at: the 64th Annual Conference of the International Communication Association (ICA). Seattle, United States, 22 – 26 May 2014.
 33. "Unfulfilled information and communication needs in older cancer patients".
Presented at: the 64th Annual Conference of the International Communication Association (ICA). Seattle, United States, 22 – 26 May 2014.
 32. "Counseling of the elderly patient".
Invited presentation at: the 11th International Netherlands Cancer Institute Head and Neck Symposium "How to treat head and neck cancer in the elderly?". Amsterdam, The Netherlands, 10-11 April 2014.
 31. "Using the VR-CoDES in oncology: two Amsterdam studies".
Presented at the Verona Network on Sequence Analysis XII Invitational Workshop. Verona, Italy, 28 February – 1 March 2014.
 30. "Age-differences in cancer beliefs, coping style, stress reactions, communication needs, information source usage and their relationship with knowledge of chemotherapy".
Presented at: the 15th worldwide congress of psycho-oncology and psychosocial academy (IPOS). Rotterdam, 4 – 8 November 2013.
 29. "The role of age in cancer patients' information and communication needs, information source usage and knowledge of chemotherapy".

- Presented at: the American Conference on Communication in Health Care. Montréal, Quebec, 29 September – 3 October 2013.
28. “Knowledge about chemotherapy: a comparative study of chemotherapy patients and non-patients”
Presented at: the DC Health Communication Conference (DCHC). Fairfax, United States, 28-30 March 2013.
 27. “Effects of a communication intervention consisting of communication skills training and a Question Prompt Sheet to improve communication with older cancer patients”.
Presented at: the DC Health Communication Conference (DCHC). Fairfax, United States, 28-30 March 2013.
 26. “Communication with older cancer patients. Understanding web-based and interpersonal communication processes”.
 25. “Communication needs preceding chemotherapy treatment: What older cancer patients want and what they get”.
Presented at: the EACH International Conference on Communication in Health Care 2012. St. Andrews, Scotland, 4-7 September 2012.
 24. “Older cancer patients’ information needs: What they want is what they get?”.
Presented at: 24 hours of Communication Science [Etnaal van de Communicatiewetenschap]. Leuven, 9-10 February 2012.
 23. “Differences between older and younger adults in satisfaction and recall of information after exposure to websites with variation in visual cues and language complexity”. Presented at: the 25th Annual Conference of the European Health Psychology Society (EHPS). Crete, Greece, 20-24 September 2011.
 22. “A process evaluation of a worldwide HIV and AIDs prevention program”.
Presented at: the 25th Annual Conference of the European Health Psychology Society (EHPS). Crete, Greece, 20-24 September 2011.
 21. “Communication with older cancer patients”.
Presented at: Research Meeting Medical Psychology, Academic Medical Center. Amsterdam, The Netherlands, 7 December 2010.
 20. “Tailored information for cancer patients on the Internet: Effects of visual cues and language complexity on recall of information and satisfaction”.
Presented at: the EACH International Conference on Communication in Health Care 2010. Verona, Italy, 5-8 September 2010.
 19. “Predictors of cancer patients’ use of information sources on chemotherapy treatment”.
Poster presented at: the EACH International Conference on Communication in Health Care 2010. Verona, Italy, 5-8 September 2010.
 18. “Chemo: A patient-centered instrument to measure quality of communication preceding chemotherapy treatment through the patients’ eyes”.
Presented at: the 59th Annual Conference of the International Communication Association (ICA). Chicago, US, 21-25 May 2009.
 17. “Communication with older cancer patients”.
Presented at on invitation at: Masterclass Communication in Oncology. Utrecht, The Netherlands, April 23th, 2009.
 16. “Cancer patients’ information needs preceding chemotherapy treatment: Factors predicting needs and sources for information”.
Presented at: the EACH International Conference on Communication in Healthcare 2008. Oslo, Norway, 2-5 September 2008.
 15. “Needs fulfilment in older cancer patients: The effects of a communication skills training with video- supported feedback”.
Presented at: the EACH International Conference on Communication in Healthcare 2008. Oslo, Norway, 2-5 September 2008.

14. "Snoezelen, o estimulación multi-sensorial, integrada en el cuidado a largo plazo de la demencia [Snoezelen, or Multi-Sensory Stimulation, Integrated in Long-term Dementia Care]" *Keynote lecture* presented at: Jornadas de Actualización en Psicogeriatría. Barcelona, 8-9 mei 2008.
13. "Nurse-patient communication during consultations preceding chemotherapy: Are older cancer patients' needs met by nurses?". Presented at: European Conference of Acendio. Amsterdam, The Netherlands, 19-21 April 2007.
12. "Communication with elderly patients preceding chemotherapy: Are the patients' needs met?". Presented on invitation at: Geriatric Oncology: Cancer in Senior Adults. 7th Meeting of the International Society of Geriatric Oncology, The Hague, The Netherlands, 2-4 November 2006.
11. "Assessment and intervention of mental health in Dutch nursing homes". Presented on invitation at: EAGP-congress (European Association of Geriatric Psychiatry). Quality Care in Geriatric Psychiatry. Cologne, 21-23 September 2006.
10. "Are older cancer patients' needs met during nursing consultations preceding chemotherapy?". Presented at: the EACH International Conference on Communication in Health Care 2006. University of Basle, Basle, Switzerland, 5-8 September 2006.
9. "Educating older patients about chemotherapy: what they want is what they get?". Presented at: The Sixth Dutch Conference on Psychology and Health. Rolduc Conference Center, Kerkrade, 8-10 May 2006.
8. "The effects of snoezelen on people with dementia. The outcome of a practical study". Presented on invitation at: Snoezelen in Practise. 1st International Snoezelen Conference by WorldWideSnoezelen. Heel, The Netherlands, 3-4 October 2005.
7. "The effects of snoezelen, or Multi-Sensory Stimulation, in long-term dementia care". Presented as part of symposium Quality of the care through the eyes of older people: New Developments: 18th World Congress of Gerontology. Brasil, Rio de Janeiro, 26-30 June 2005.
6. "The impact of caregivers' communication on mood and behavior of demented nursing home residents". Presented at: 18th World Congress of Gerontology. Brasil, Rio de Janeiro, 26-30 June 2005.
5. "The effects of snoezelen on communication in dementia care". Presented at: the EACH International Conference on Communication in Health Care 2004. Bruges, Belgium, 14-17 September 2004.
4. "The effects of snoezelen in dementia care". Presented at: 3rd European Nursing Congress. Vulnerable groups in society: a nursing issue. Amsterdam, 5-8 October 2003.
3. "The relationship between the perception of care of caregivers in the psychogeriatric nursing home and job satisfaction, stress reactions and burnout". Presented at: The Fourth Dutch Conference on Psychology and Health. Rolduc Conference Center, Kerkrade, 13-15 May 2002.
2. "The relationship between reported problems of caregivers in dementia care and the actual communicative behavior of caregivers during morning care". Presented at: the EACH International Conference on Communication in Health Care 2002. Warwick University, UK, 18-20 September 2002.
1. "Multidisciplinary preoperative patient education in cardiac surgery". Presented at: the EACH International Conference on Communication in Health Care 2000. Barcelona, Spain, 20-22 September 2000.

Presentations and workshops in Dutch (selection 2006-present)
(first-authored only)

Between 2000 and 2020, I gave 110+ presentations and workshops in Dutch, both for professional and for scientific audiences.

79. "Grey Power debat Zingeving [Debate evening Resilience]"
Moderator at: Grey Power debate evening by Aging & Later Life, Amsterdam Public Health Institute, 14 September 2021.
78. "Is een goede voorbereiding het halve werk? Hoe patiënten met kanker een voorbereidende website gebruiken en wat het effect is tijdens en na het consult"
Invited presentation at: Online symposium "Hoe mensen met kanker internet gebruiken". Tilburg University, Integraal Kankercentrum Nederland en PROFILES-onderzoeksgroep, 7 juli 2021.
77. "Grey Power debat Vallen en Zelfredzaamheid [Debate evening Fall Prevention]"
Moderator at: Grey Power debate evening by Aging & Later Life, Amsterdam Public Health Institute, 1 July 2021.
76. "Grey Power debat Eenzaamheid [Debate evening Loneliness]"
Moderator at: Grey Power debate evening at Aging & Later Life, Amsterdam Public Health Institute, 1 June 2021.
75. "Gedragsondersteuning en communicatie Covid-19".
Invited participation in digital expert session. Ministerie van Justitie en Veiligheid, 24 March 2021.
74. "Vaccinatie en gedrag".
Invited workshop for communication professionals of the G4 (four big cities), organized by the RIVM Corona Gedragsunit, 5 March 2021.
73. "Principes van effectieve COVID-19 communicatie".
Invited presentation at: Webinar "Anderhalve meter in de zorg. Hoe krijgen we de klus geklaard?". Logeion Zorg Webinar, 2 March 2021.
72. "Campagneconcept AlleenSamen"
Expertmeeting at: Ministerie van Justitie en Veiligheid, NKC, Den Haag, 5 November 2020.
71. "Crisiscommunicatie"
Invited workshop for communication professionals of the G4 (four big cities), organized by RIVM Corona Gedragsunit and Ministerie van Volksgezondheid, Welzijn en Sport, Utrecht, 29 September 2020.
70. "Expert Table Lessons Learned"
Expertmeeting organized by Ministerie van Volksgezondheid, Welzijn en Sport, 12 August 2020.
69. "De Veder Contact Methode".
Invited presentation at: Mantelzorgdag, Gastenhuis Teteringen. Teteringen, The Netherlands, 9 November 2019.
68. "Informatievoorziening aan patiënten en naasten".
Invited presentation at: Network meeting Knowledge Brokers, Kennisnetwerk CVA. Utrecht, The Netherlands, 12 October 2017.
67. "eHealth".
Invited presentation at: Symposium "Palliatieve Zorg: Intuïtie, wijsheid of wetenschap?", Radboudumc Health Academy/PAO Heyendaal. Nijmegen, The Netherlands, 9 March 2017.
66. "Communicatie-op-maat met ouderen met kanker: adviezen aan zorgverleners op basis van patiëntprofielen".
Selected presentation at: Geriatriedagen. 's Hertogenbosch, The Netherlands, 9 February, 2017.
65. "It takes two to tango. Effectieve communicatie in de zorg".
Invited presentation at: Symposium Amstelring. Amsterdam, The Netherlands, 31 January, 2017.
64. "Communicatie met kwetsbare patiënten."
Invited presentation at: "Week van het Leren", AVL Academy. Amsterdam, The Netherlands, 26 January, 2017.
63. "Research at the Amsterdam Center for Health Communication".

- Invited presentation at: Symposium “Kennisplatform Gezondheidscommunicatie”. Groningen, The Netherlands, 7 December, 2016.
62. “De kracht van communicatie”.
Keynote lecture presented at: Symposium “Zorg dichtbij” van het Kennisnetwerk CVA. Eindhoven, The Netherlands, 22 November, 2016.
61. “Risicocommunicatie in woord en beeld”.
 Invited presentation at: Symposium “Risico-communicatie bij geneesmiddelen”. Utrecht, The Netherlands, 15 September, 2016.
60. “Communicatie met oudere patiënten met kanker”.
 Invited presentation at: Informatieavond KWF Kankerbestrijding. Hoofddorp, The Netherlands, 2 September, 2016.
59. “Van internet tot spreekkamer”.
 Invited workshop at: the SV Babylon symposium “Master your Mind”. Nijmegen, The Netherlands, 17 May, 2016.
58. “Communiceren met zorg. Online en offline communicatie met kwetsbare groepen”.
 Inaugural lecture, Amsterdam, The Netherlands, 22 Januari, 2016.
57. “eHealth en Ouderen: E-hell of e-heaven?”
 Invited workshop at: the symposium Kanker bij Ouderen. Ede, The Netherlands, 4 November, 2015.
56. “Implementatie. Onderzoeksresultaten vaker, beter, sneller bij de patiënt”
 Invited presentation at the KWF werkgemeenschap Psychosociale Oncologie. Utrecht, The Netherlands, 5 November 2015.
55. “It takes two to tango... Effectieve communicatie met de (oudere) patient”.
 Invited presentation at: the CBO symposium “Samen bouwen aan transmurale zorg”. Utrecht, 8 June 2015.
54. “Communicatie met de oudere patiënt”,
 Invited presentation at: the Kliniek voor Kanker Symposium “Samenwerking naar een hoger plan”. Tilburg, 23 September 2014.
53. “Communicatie voor elkaar?”.
 Invited presentation at: the “Meeting of Minds – Kanker en Ouderen”, organized by the Dutch Cancer Society (KWF Kankerbestrijding). Utrecht, 17 May 2014.
52. “Communicatie met ouderen. Van spreekkamer tot Internet”.
 Invited presentation at: the Nederlandse Nefrologiedagen 2014. Veldhoven, 2 April 2014.
51. “OncoCommunicAging: Effectief online communiceren met ouderen”.
Keynote lecture presented at: the scientific symposium of the 20^e NVPO [Netherlands Association of Psychosocial Oncology] congres “De patiënt als partner in zorg, onderzoek en beleid”. Utrecht, 21 March 2014.
50. “Effectief online communiceren met oudere patiënten”.
 Invited presentation at: the Academic Medical Center, department of Family Medicine. Amsterdam, 4 March 2014.
49. “Communicatie en bejegening”
 Invited presentation at: the “Studiedag senior friendly hospital”, Utrecht, 3 December 2013.
48. “Communiceren met ouderen, hoe doe je dat?”.
 Invited presentation at: the “Oncologiedagen”, sessie “Een geriatrisch oncologisch zorgpad bij colorectaal carcinoom”. Ede, 19 November 2013.
47. “In gesprek met je behandelaar, hoe kom je samen verder?”.
 Invited presentation at: the “Themadag Hoop & Vrees 2013”, organized by the Breast Cancer Association (Borstkanker Vereniging Nederland). Soesterberg, 12 October 2013.
46. “Naar evidence-based communicatie op maat”.

- Invited presentation at: the “Meeting of Minds – Kanker en Ouderen”, organized by the Dutch Cancer Society (KWF Kankerbestrijding). Utrecht, 22 June 2013.
45. “Communicatie met ouderen: van spreekkamer tot internet”.
Debat on invitation at: the “Amsterdamse Academische Club (AAC)”, Amsterdam, 16 mei 2013.
44. “VOICE methode: vervolproject en praktische handvatten”.
Invited presentation at: the IKNL network meeting “Nursing Network Lungs”. Amsterdam, 9 April 2013.
43. “Kennis over chemotherapie: een explorerend onderzoek naar factoren die van invloed zijn op kennis van patiënten en niet-patiënten”.
Presented at: Etmaal van de Communicatiewetenschap. Rotterdam, 7 February 2013
42. “Communicatie met ouderen: van spreekkamer tot Internet”.
Invited presentation at: the “Geriatricdagen”. ’s Hertogenbosch, 6 February 2013.
41. “VOICE-project: Voorlichting aan oudere chemotherapiepatiënten”.
Invited presentation at: the IKNL-symposium “Ouderen en Kanker. What’s the difference?”. Sittard, 22 January 2013.
40. “Ouderen en Internet: Wat werkt op het Web?”.
Invited presentation at: the “Kennismarkt Ouderenet Vumc en partners en KOZ AMC en partners”. Amsterdam, 5 June 2012.
39. “CommunicAging: Effectief communiceren met ouderen met kanker”.
Invited presentation at: the Congress of the Geriatric Giants “Zorgen in de Geriatrie: Ouderen en kanker”. Rijckholt, 12 April 2012.
38. “Chemotherapie: Wat weet u er van?”.
Invited presentation at: World Cancer Day in Inloophuis De Honingraad. Breda, 4 February 2012.
37. “Older cancer patients’ information needs: What they want is what they get?”.
Presented at: Etmaal van de Communicatiewetenschap. Leuven, 9-10 February 2012.
36. “eHealth: Zijn we er klaar voor?”.
Workshop Invited presentation at: the 3^e Nationale Therapietrouwconferentie “Therapietrouw: zichtbaar in onderzoek, beleid en praktijk”, Utrecht, The Netherlands, 17 November 2011.
35. “Communicatie met ouderen”.
Invited presentation at: Geriotto Estafettebijeekoms. Amersfoort, 25 May 2011.
34. “De toegevoegde waarde van eHealth: Wat werkt voor welke doelgroep?”.
Invited presentation at: Compriz symposium Zorgcommunicatie 2.0. Nieuwegein, 14 April 2011.
33. “Individuele voorlichting in de oncologie”.
Invited presentation at: LOOV (Landelijk Overleg Oncologie Verpleegkundigen). Utrecht, 8 February 2011.
32. “Chemotherapy and Information-Seeking Behaviour: Characteristics of Patients Using Mass-Media Information Sources”.
Presented at: Etmaal van de Communicatiewetenschap. Enschede, 23-24 January 2011.
31. “Inzicht in de cijfers”.
Invited presentation at: Werkconferentie IKA-streefnormen oncologische zorg. Diagnostiek en Behandeling – de uitdaging van multidisciplinair werken. Amsterdam, 14 October 2010.
30. “Patiënt voorlichten: Hoe doe je dat?”.
Invited presentation at: Refereeravond voor oncologieverpleegkundigen. Nieuwegein, 12 October 2010.]
29. “Ouderen Consultatie Bureau: Effectief communiceren met Marokkaanse ouderen”.
Presented at: 10^e Nationaal Gerontologie congres ‘Mythen, feiten en ontwikkelingen’. Ede, 1 October 2010.
28. “Voorlichting-op-Maat”.
Invited presentation at: the meeting of the Nederlands Kanker Centrum – Antoni van Leeuwenhoek Hospital. Amsterdam, 25 August 2010.

27. "A process evaluation of dance4life's youth HIV and AIDS prevention programme".
Presented at: Etmaal van de Communicatiewetenschap. Gent, 4 – 5 February 2010.
26. "Highlights patiëntcommunicatie en eHealth".
Invited presentation at: Research meeting 2Comply. Houten, 14 January 2010.
25. "Wat moet u weten over de communicatie tussen verpleegkundigen en de oudere patiënt met kanker?".
Invited presentation at: Oncologiedagen 2009. Arnhem, 19-20 November 2009.
24. "Communicatie met ouderen: Maakt leeftijd uit?".
Invited presentation at: 4^e Nationale symposium Kanker bij ouderen. Ede, 11 November 2009.
23. "Wetenschappelijke toelichting op de Verbeeldingsmethodiek".
Invited presentation at: Symposium 'De kunst in contact'. Amsterdam, 29 October 2009
22. "Communicatie met ouderen".
Presented at: Mini-symposium VOICE. Utrecht, 27 april 2009.
21. "Voorlichting-op-maat" aan ouderen met kanker: De effecten van een nieuwe voorlichtingsstructuur op het vervullen van informatiebehoeften".
Presented at: NVPO-congres (ie). Utrecht, 20 March 2009.
20. "Ouderen en Kanker: Het effect van het implementeren van een nieuwe voorlichtingsstructuur op het vervullen van informatiebehoeften".
Presented at: Etmaal van de Communicatiewetenschap. Nijmegen, 12-13 February 2009.
19. "Communicatie met Marokkaanse ouderen".
Invited presentation at: Netwerkbijeenkomst Osiragroep. Amsterdam, 10 February 2009.
18. "Verpleegkundige voorlichting over chemotherapie aan oudere patiënten voor verbetering vatbaar?"
Invited presentation at: 27^e Oncologiedagen voor verpleegkundigen, sessie Ouderen en Kanker. Utrecht, 21 November 2008.
17. "Communicatie bij ouderen".
Invited presentation at: Milestone Ouderen en Kanker. Rotterdam, 19 November 2008.
16. "De omgang met dementerende verpleeghuisbewoners: Is de werkbeleving van verzorgenden van invloed?".
Presented at: 9^e Nationaal Gerontologiecongres. Ede, 3 October 2008.
15. "Effectieve communicatie met de oudere, oncologische patiënt".
Invited presentation at: Geriatriedagen. Rotterdam, 14-15 februari 2008.
14. "Krijgen patiënten met kanker de informatie die ze nodig hebben? Een onderzoek naar informatiebehoeften van patiënten die een behandeling met chemotherapie ondergaan". Presented at: Etmaal van de Communicatiewetenschap. Amsterdam, 8 – 9 February 2008.
13. "Apathie in de sector Verpleging en Verzorging".
Invited presentation at: Jaarcongres Nederlands Kenniscentrum Ouderen Psychiatrie (MKOP). Apathie bij ouderen. Ede, 1 February 2008.
12. "Voorlichting aan ouderen die chemotherapie krijgen: Wat moet je weten?"
Presented on invitation at: Antonius Ziekenhuis. Nieuwegein. 16 January 2007.
11. "Hoe kan voorlichting aan oudere patiënten met kanker met behulp van de behandelwijzer chemotherapie verbeterd worden?".
Invited presentation at: Kaderbijeenkomst voor verpleegkundigen. Utrecht, 11 September 2006.
10. "Voorlichting aan oudere patiënten met kanker".
Presented at: Expert-meeting Voorlichting aan Ouderen voor professionals. Utrecht, 16 May 2006.

9. "In gesprek over chemotherapie".
Presented (5x) at: Communicatietraining voor verpleegkundigen in vijf ziekenhuizen (3 October 2006, 11 October 2006, 18 October 2006, 26 October 2006, 15 May 2007).
8. "Snoezelen in de zorg".
Invited presentation at: Mondriaan College Zorg. Den Haag, 8 June 2006.
7. "Voorlichting aan oudere patiënten met kanker".
Presented at: Expert-meeting Voorlichting aan Ouderen voor professionals. Utrecht, 16 May 2006.
6. "Ouderen met kanker. Welke informatie wordt belangrijk gevonden en wat wordt onthouden?"
Presented at: Expert-meeting voor oudere patiënten met kanker en hun naasten. Utrecht, 28 April 2006.
5. "Met snoezelen meer mens. Wat betekent snoezelen voor verzorgenden en bewoners".
Invited presentation at: Mini-symposium Fontis. Amsterdam, 27 April 2006.
4. "Veranderprocessen en het nut van communicatie-onderzoek voor de praktijk".
Invited presentation at: Avans Hogeschool, Management in de Zorg. Breda, 11 April 2006.
3. "Snoezelen in de 24-uurszorg: een nieuwe benaderingswijze voor ouderen met dementie".
Invited presentation at (3 workshops): AVVV-trainingsdag voor Verzorgenden op Hospitaalschip Pr. Willem-Alexander. Harderwijk, 22 February 2006.
2. "Kwaliteit van zorg. Implementatielessen".
Invited presentation at: Beter door Kennis, Evidence-Based Practice in de ouderenpsychiatrie; successen, knelpunten en valkuilen. Utrecht, 2 February 2006.
1. "Communicatie tussen verpleegkundigen en patiënten. Theoretische achtergronden, de meerwaarde van video-onderzoek en het nut van onderzoeksresultaten voor de praktijk".
Invited presentation at: PhD Seminar Verplegingswetenschap UMC Utrecht. Utrecht, 12 January 2006.

**Contribution to Public Debate and Valorisation
(overview 2020 and 2021: see at the end of this CV, page 43-48)**

Interviews and articles about research on national radio and tv shows, in newspapers and magazines, including:

NPO1 (Tijd voor Max; NOS journaal), NPO3 (Talkshow M), AT5, RTL4 (EditieNL, Humberto), NPO Radio 1 (Goedemorgen Nederland, De Ochtenden, Dit is de Dag, Nieuws & Co, Langs de Lijn), Radio 2 (Knooppunt Kranenburg), Radio M (Achtergronden bij het nieuws, Antwoord gevraagd), NH Radio, AmsterdamFM.nl, FunX (Sound of the City), Radio Utrecht, SBS6 (Hart van Nederland), nu.nl (podcast), onder mediadoctoren (podcast), Opzij, New York Times, NRC Handelsblad, Volkskrant, Trouw, Parool, Algemeen Dagblad, de Telegraaf, Financieel Dagblad, Reformistisch Dagblad, Nederlands Dagblad, BN/De Stem, Brabants Dagblad, de Gelderlander, de Limburger, Rotterdams Dagblad, Leeuwarder Courant, Friesch Dagblad, Provinciale Zeeuwse Courant, Zundertse Bode, Ettenleurse Bode, Spits, Echo, Folia.

Articles in professional magazines, including:

Denkbeeld, Ouderenzorg, Medisch vandaag, Medisch contact, Zorg & Welzijn, Ziekenhuiskrant, Tijdschrift voor gerontologie en geriatrie, Tijdschrift voor verpleeghuisgeneeskunde, Tijdschrift voor gezondheidswetenschappen, Actueel, Tijdschrift AS, de Huisarts, Nursing, Tijdschrift voor verzorgenden, Tijdschrift voor verpleegkundigen, Verpleegkunde Nieuws, Tijdschrift voor Psychosociale Oncologie, Oncologica, Doorgang, Alzheimer Actueel, Zorgkrant, Arcades nieuws, Diagonaal.

Websites reporting on my research include, among several others:

www.socialevraagstukken.nl, www.sociaalweb.nl, www.beteroud.nl, www.zorgvoorbeter.nl, www.geriotto.nl, www.compriz.nl, www.nos.nl, www.nu.nl, www.nieuwsbank.nl, www.gezondheidsnet.nl, www.gezondheidsplein.nl, www.gezondheidskrant.nl, www.medicalfacts.nl, www.medischcontact.artsennet.nl, www.gezondnu.nl, www.kennislink.nl.

www.kwfkankerbestrijding.nl, www.nfk.nl, www.50plusplein.nl, www.gerionne.nl,
www.handicapnieuws.nl, www.brabantsdagblad.nl, www.uva.nl, www.anbo.nl, www.skipr.nl,
www.kassa.vara.nl, www.nationaleonderwijsgids.nl, www.vvao.nl

Reviewer peer-reviewed scientific Journals, Organizations/Funds and Conferences

For amongst others:

- Academic journals: Journal of Health Communication, Communications – The European Journal of Communication Research, Patient Education and Counseling, Health Communication, Journal of Medical Internet Research, Health Promotion, British Journal of Cancer, Psycho-Oncology, European Journal of Oncology Nursing, International Journal of Nursing Studies, Family Practice, International Psychogeriatrics, Aging and Mental Health, Migrantenstudies.
- Scientific organizations: BUPA Foundation (Medical Research Charity London), Dutch Cancer Society, Dutch Rheumatoid Arthritis Foundation, FWO (Research Foundation – Flanders), FWP (Austrian Science Fund), Hong Kong Government, NWO (Netherlands Organisation for Scientific Research), Swiss National Science Foundation, ZonMw (Netherlands Organisation for Health Research and Development).
- Scientific conferences: International Conference on Communication in Health Care, International Communication Association (ICA), ECREA, Etmaal van de Communicatiewetenschap, ICORIA.

Memberships and Committees (most important ones in bold)

- 2021 – present** **Pandemic Preparedness – KNAW Committee**
- 2021 – present** PandeVITA: Pandemic Virus Trace Application for the Effective Knowledge Transfer Between Science and Society Inside the Quadruple Helix Collaboration (H2020 101006316) – memAdvisory Board
- 2020 – present** **National Institute for Public Health and the Environment: RIVM Corona Behavioral Unit – member Scientific Advisory Board**
- 2019 – present** **RPA Urban Mental Health – Centre for Urban Mental Health - Board member Management Team**
- 2019 – present** **Founding Editor-in-Chief of European Journal of Health Communication**
- 2019 – present** **Editor of Encyclopedia of Health Communication (Wiley); 500+ entries**
- 2017 – present** Amsterdam Public Health Institute – Board member Program Committee Aging & Later Life
- 2017 – 2021** **Associate Editor of Patient Education and Counseling [5-year impact factor 3.042]**
- 2017 – 2018** International Communication Association (ICA), Health Communication Division - Nomination Committee
- 2017 – present** **European Communication Research and Education Association (ECREA) Co-founder and vice chair working group Health Communication**
- 2017 – present** University Research Advisory Board of the University of Amsterdam
- 2016 – present** Kentucky Conference on Health Communication (KCHC) - Advisory Board
- 2016 – 2017** International Communication Association (ICA), Health Communication Division - Thesis Award Committee
- 2016 – 2019** Dutch Cancer Society (KWF) - Advisory Board

2016	Netherlands Organisation for Scientific Research (NWO) - Research Talent selection committee
2014 – present	Netherlands School of Communication Research / NeSCoR - Board Member
2013 – 2016	Dutch Cancer Society (KWF) - Grant Assessment Committee ‘Cancer in the Elderly’
2013 – present	Netherlands-Flanders Communication Association (NeFCA), Health Communication Division – member Steering Committee
2013 – 2016	Dutch Cancer Society (KWF) - Member Study Group Cancer in the Elderly
2012 – 2018	European Association for Communication in Health Care (EACH) - Elected Deputee National Representative (re-elected in 2016)
2012 – 2020	Board Member Graduate School of Communication of the University of Amsterdam
2012 – 2020	Board Member College of Communication of the University of Amsterdam
2012 – 2020	Board Member Amsterdam School of Communication Research / ASCoR of the University of Amsterdam
2012 – present	Principal Investigator Research Priority Area Communication, University of Amsterdam
2011 – 2017	Holder of Personal Cancer Research Award by the Dutch Cancer Society KWF; development of OncoCommunicAging (OCA) research line on communication with older cancer patients
2011 – 2012	Netherlands-Flanders Communication Association (NeFCA) – Award Committee
2009 – present	Member Dutch Association for eHealth (NVEH)
2009 – present	Member Dutch Association for Gerontology (NvG)
2009 – 2016	2Comply - Member Scientific Advisory Board
2008 – 2012	Department of Communication Science, University of Amsterdam - Member of Educational Committee (‘Opleidingscommissie’)
2007 – present	Full member of the national research school in communication science NESCoR (Netherlands School of Communication Research)
2007 – present	Full member of the Amsterdam School of Communication Research (ASCoR)
2006 – present	Member Geriatric Oncology in the Netherlands (GeriOnNe)
2004 – present	Member Study Group Psycho-Oncology of the Dutch Cancer Society
2004 – 2007	Member Research school Psychology & Health (P&H)
2004 – 2007	Member Publicity Committee NIVEL
2003 – 2007	Vice Chair Works Council (OR), NIVEL
2004 – present	Member Dutch Association for Psycho-Social Oncology (NVPO)
2000 – present	Member European Association of Communication in Health Care (EACH)
1996 – present	Member interuniversity network Patient-Provider Interaction (PPI)
1996 – 2003	Member Publication group Gerhard Nijhof, Department of Sociology, University of Amsterdam
1992 – 1996	Vice Chair ‘National Association of Directors Occupational Therapy in Hospitals’
1990 – 1996	Member of various hospital committees. For amongst others: ‘committee client satisfaction’ (chair), committee ‘attitudes & manners’, committee ‘quality’. ‘decubitus committee’, ‘art committee’.

Organization of Symposia and Conferences

2021	Organization of European Conference on Health Communication (EHC) “‘Health communication dynamics in turbulent times”, 4-5 November 2021 (online). https://www.ehc2021.eu/
2021	Organization of ACHC symposium “Entertainment Media and Health”. Amsterdam, 10 June 2021 (online).

- 2021** Organization of ACHC symposium “Communication with socially vulnerable groups during COVID19”. Amsterdam, 15 January 2021 (online).
- 2020** Organization European Conference on Health Communication 2020, organized by the Temporary Working Group Health Communication ECREA. Braga, Portugal, October 2, 2020 (online).
- 2020** Organization of ACHC/RPA/NeFCA symposium “Digital health: Motivation and reactance”. Amsterdam, 14 April 2020 (postponed to 17 November 2020).
- 2019** Organization of ACHC/RPA/NeFCA symposium “Conversational agents in Health Communication”. Amsterdam, 18 November 2019.
- 2019** Organization of ACHC/RPA/NeFCA symposium “Health in the picture: The role of visuals in health communication”. Amsterdam, 23 April 2019.
- 2018** Organization of ACHC/RPA/NeFCA symposium “Intercultural communication in healthcare: pitfalls and innovative solutions”. Amsterdam, 7 December 2018.
- 2018** Organization of ACHC/RPA/NeFCA symposium “Digital (big) data and health communication: How research and practice change ”. Amsterdam, 1 June 2018.
- 2017** Organization of ACHC/RPA/NeFCA symposium “Tailoring for Health. From theoretical idea to practical intervention”. Amsterdam, 20 November 2017.
- 2017** Organization of ACHC/RPA/NeFCA symposium “Mobile health: Challenges and opportunities”. Amsterdam, 18 April 2017.
- 2016** Organization of ACHC/RPA/NeFCA symposium “Alcohol and social network sites”. Amsterdam, 9 December 2016.
- 2016** Member of the Scientific Committee of the International Conference on Communication in Health Care. Heidelberg, 7 – 10 September 2016.
- 2016** Organization of ACHC opening symposium “Effective communication for people with limited health literacy”. Amsterdam, 10 May 2016.
- 2014** Member of the Scientific Committee of the International Conference on Communication in Health Care. Amsterdam, 28 September – 1 October 2014.
- 2013** Co-organization symposium ‘One size fits all? Tailored and online interventions in Health Communication’ (organized by Health Division of NeFCA)
- 2009** Organization conference ‘Communicating with older cancer patients preceding chemotherapy ‘
- 2004** Organization Conference ‘Belevingsgerichte zorg, maar voor wie eigenlijk? [Person-centred care, but for who actually?]
- 2004** Organization Conference ‘Zintuigactivering: Horen, zien en zwijgen [Multi-sensory stimulation: Hearing, seeing and being silent]’
- 1999** Organization Expert meeting ‘GGZ-nascholing voor huisartsen [training in mental health care for general practitioners]’
- 1998** Assisting in Organization of International Conference ‘Communication in Health Care’ in Amsterdam

Grant overview

Grants PI	Amount	Year of award	Status
(Title, grand ID, funding agency)	(in k€)		
Optimizing shared decision making in oral cancer patients using precisely animated audiovisualisations; NKI/AVL	k€170	2020	Ongoing
Dr Google in the consultation room – how does cancer patients' internet use; 12760; KWF (WP2 leader)	k€498	2019	Ongoing
Urban mental health and modelling symptom networks. From network analysis to interventions; RPA-UMH	k€440	2019	Ongoing
Big Data for the joint management of medication-related falls for senior citizens; ZonMw ¹¹ consortium (WP2 leader)	k€560	2018	Ongoing
Realizing better doctor-patient dialogue about choices in palliative care and early-phase clinical trial participation: Towards an online value clarification tool; 11086; KWF ¹¹ consortium (WP2 leader).	k€586	2017	Ongoing
Decision support information: What works for older patients? 80-83900-98-706; ZonMw ¹⁰	k€20	2017	Completed
The Health Communicator: systematic development of a digital tool to bridge language and cultural barriers; UVA 2015-7992; KWF ¹²	k€195	2016	Completed
Recommendations for 'offline' and 'online' tailored information for older cancer patients and caregivers; UVA 2014-7288; KWF ¹¹	k€138	2015	Completed
Improving health decision making in older cancer patients: an experimental approach; Centre for Medical Psychology & Evidence-based Decision Making (CeMPED), University of Sydney; KWF ¹¹	k€3	2015	Completed
How to effectively tailor website information to older cancer patients' mode preferences: A Randomized Controlled Trial; UVA 2014-6700; KWF ¹¹	k€286	2014	Completed
The Patient Navigator: the systematic development of an online tool for older cancer patients; UVA 2013-6460; KWF ¹¹	k€101	2013	Completed
Tailoring information to older colorectal cancer patients: Effects of using a web-based patient-directed tool; ASCoR (part I and part II)	k€360	2013/ 2016	Completed
Chemotherapy: What do you know about it? A National Survey; Public Eyes/Amgen	k€22	2011	Completed
The value of tailored communication in promoting medication intake behavior; Merck Sharp & Dohme BV	k€60	2011	Completed
Communication with older cancer patients; UVA 2010-474; KWF ¹¹ (personal excellence award)	k€504	2010	Completed

¹¹ ZonMw = the Netherlands Organisation for Health Research and Development

¹² KWF = Dutch Cancer Society

Promoting recall of information and treatment adherence; Pharmachemie	k€10	2010	Completed
To be involved or not to be involved? Using Entertainment- Education in an HIV-prevention program for youngsters; Dance4life Nederland	k€50	2009	Completed
Elderly health center; Stadsdeel De Baarsje	k€8	2009	Completed
Dance4life. A process evaluation of a global entertainment- education prevention programme in pushing back HIV and AIDS; Oxfam Novib	k€20	2009	Completed
Implementation of a multi-sensory stimulation program in 24-hour dementia care; Innovatiefonds Zorgverzekeringen	k€39	2006	Completed
Multi-sensory stimulation in 24-hour dementia care; Foundation R.C. Maagdenhuis & RCOAK	k€20	2004	Completed
How to implement snoezelen in dementia care. ZonMw ¹⁰	k€20	2003	Completed.
Implementation of multi-sensory stimulation in 24-hour dementia care; Province of Zeeland	k€25	2003	Completed
Snoezelen in dementia care. Stichting Centraal fonds RVVZ	k€18	2001	Completed
Subtotal	€4,155, 000 (k€4,155)		

Grants CO-PI	Amount	Year of award	Status
(Title, grand ID, funding agency)	(in k€)		
Alerting on adverse Drug reactions: Falls prevention Improvement through developing a Computerized clinical support system: Effectiveness of Individualized medicaTion withdrawal (ADFICE_IT)	k€794	2018	Ongoing
Effective withdrawal of fall-risk-increasing drugs: a European approach; APH Aging & Later Life innovation grant	k€50	2018	Completed
DICO: Decision making In Complex Old populations; 80-83900-98-701; ZonMw ¹⁰	k€67	2017	Completed
The Veder contact method visualized; Stichting Hofjes Codde en van Berestejn	k€14	2017	Completed
The pros and cons of using online health information: taking a closer look at online health information and the interaction with the consultation; GSC Communication Science	k€190	2016	Completed
Taking online computer-tailoring forward: Effectiveness of message frame tailoring in online smoking cessation communication; UVA 2015-7913; KWF ¹¹	k€236	2015	Completed
Optimizing decision support tools for older cancer patients; VU 2015-7930; KWF ¹¹	k€485	2015	Ongoing
Unravelling underlying mechanisms of synergy effects in cancer communication; 022.003.037; NWO graduate grant	k€180	2013	Completed

Interpreter-mediated communication in general practice; 022-003-037; NWO graduate grant	k€180	2013	Completed
PatientVOICE: development and implementation of a patient tool for older cancer patients on chemotherapy; 2013-6441; KWF11	k€104	2013	Completed
De Veder methode in Beeld; Stichting Hofjes Codde en van Beresteyn	k€12	2013	Completed
Designing digital health information in a health literacy context; 022-003-037; NWO graduate grant	k€180	2012	Completed
Person-centred communication with people with dementia living in nursing homes. An evaluation of the Veder contact based on the RE-AIM framework; Foundation NutsOhra; Hogeschool Inholland; Health agency VGZ; Foundation Vita Valley; Foundation Theater Veder	k€413	2012	Completed
Effects of eHealth Interventions on Medication Adherence; 2Comply	k€5	2010	Completed
Evaluation of the Veder Method; Ministry of Health, Welfare and Sport; VWS	k€155	2009	Completed
Subtotal	€3,065, 000 (k€3,065)		
Total	€7,220, 000 (k€7,220)		

Contribution to Public Debate and Valorisation: Overview 2020 and 2021

2021-06-18 Nieuws en Co/NPO-radio-1-special (NPO radio 1): Persconferentie over de Coronamaatregelen (36.26 – 54.55)

<https://www.nporadio1.nl/uitzendingen/npo-radio-1-special/8511dcf4-dfc0-447a-8149-9b2898142143/2021-06-18-persconferentie-kabinet>

2021-06-18 BNR Nieuwsradio (radio; vanaf 08:12:30 live)

<https://www.bnr.nl/gemist>

2021-06-11 Het Parool (opiniestuk)

<https://www.parool.nl/columns-opinie/opinie-gedrag-is-besmettelijker-dan-het-coronavirus~b2c82ffb/>

2021-05-11 Nieuws en Co/NPO-radio-1-special (NPO radio 1): Persconferentie over de Coronamaatregelen (44.00 – 50.25)

<https://www.nporadio1.nl/npo-radio-1-special/onderwerpen/76633-2021-05-11-persconferentie-over-de-coronamaatregelen-van-11-mei>

2021-05-11 RTL Nieuws: Wéér een coronapersconferentie (nr 32), maar het valt vies tegen wat we onthouden

<https://www.rtlnieuws.nl/nieuws/politiek/artikel/5230098/hugo-de-jonge-mark-rutte-coronapersconferentie>

2021-04-29 FD: Onbegrip over stelling Ernst Kuipers dat avondklok niet werkt

<https://fd.nl/economie-politiek/1381954/onbegrip-over-stelling-ernst-kuipers-dat-avondklok-niet-werkt-b3d1caV3q7GI>

2021-05-07 De Balie

<https://debalie.nl/programma/de-open-samenleving-julia-van-weert-07-05-2021/>

<https://www.youtube.com/watch?v=hSpmFSf4Oys>

2021-04-29 FD: Onbegrip over stelling Ernst Kuipers dat avondklok niet werkt

<https://fd.nl/economie-politiek/1381954/onbegrip-over-stelling-ernst-kuipers-dat-avondklok-niet-werkt-b3d1caV3q7GI>

2021-04-28 EditieNL (tv): We moeten af van het schoonheidsideaal (afl. 118)

https://www.uitzendinggemist.net/aflevering/552133/Editie_NL.html

[Zongebruinde huid allesbehalve gezond: 'We moeten af van het schoonheidsideaal' | RTL Nieuws](#)

2021-04-08 BNR Nieuwsradio (radio; vanaf 07:12:30 live)

<https://www.bnr.nl/gemist>

2021-04-08 BNR Nieuwsradio (radio; vooraf opgenomen)

<https://www.bnr.nl/nieuws/gezondheid/10437364/overheid-communiceert-coronacijfers-selectief-en-te-negatief>

2021-04-02 Dit is de Dag (NPO radio 1)

<https://www.nporadio1.nl/dit-is-de-dag/onderwerpen/74755-2021-04-02-waar-blijft-de-campagne-over-zelftests>

2021-03-31 Het Parool

<https://www.parool.nl/nederland/de-avondklok-naar-22-00-uur-werkt-het-dan-nog-wel~b4679cf0/>

2021-03-21 Humberto (tv; RTL4)

Hele uitzending:

<https://www.rtlx.nl/programma/humberto/b14b8d89-6157-3119-92df-406842abb376>

Fragment:

<https://www.rtlx.nl/programma/humberto/4db7a1ae-88a6-4256-acd2-c8436b3211a2>

2021-03-10 Folia: Een jaar persconferenties: 'Communicatie over gezondheid is meer dan de dinsdagavond'

<https://www.folia.nl/actueel/144452>

2021-03-08 BNR Nieuwsradio (radio; vanaf 07:12:30)

<https://www.bnr.nl/gemist>

2021-03-04 Trouw: Het vertrouwen in de coronamaatregelen neemt af. Gooi de terrassen weer open

<https://www.trouw.nl/binnenland/het-vertrouwen-in-de-coronamaatregelen-neemt-af-gooi-de-terrassen-weer-open~bcfa856b/>

2021-02-26 Volkskrant: Vertrouwen in coronabeleid op nieuw dieptepunt, maar de gemiddelde Nederlander houdt zich wél aan de regels

<https://www.volkskrant.nl/a-b15819e7>

2021-02-23 nos-journaal (tv): 7.40 – 7.55

https://www.npostart.nl/nos-journaal/23-02-2021/POW_04819826

2021-02-23 EditieNL (tv): Klaar met "nog even volhouden": 2.40 – 4.00

https://www.rtlnieuws.nl/video/uitzendingen/video/5216258/afl-54?fbclid=IwAR3LU3-FgawM3DaxpL2a73nJ_M5LxkbuxCUOjVEYke47GnTd_but4-bUrY

2021-02-23 AT5 (tv)

<https://www.at5.nl/artikelen/207465/moet-het-coronabeleid-over-een-andere-boeg-we-gaan-duidelijk-een-andere-fase-in>

2021-02-22 nos.nl & teletekst

<https://nos.nl/artikel/2369869-adviseurs-rivm-coronabeleid-biedt-burger-te-weinig-perspectief.html>

2021-02-22 Nieuws en Co (NPO radio 1): Hoe lang zijn we nog bereid ons te houden aan coronamaatregelen?

<https://www.nporadio1.nl/nieuws-en-co/onderwerpen/72765-2021-02-22-hoe-lang-zijn-we-nog-bereid-ons-te-houden-aan-coronamaatregelen>

2021-02-09 Dit is de Dag (NPO radio 1)

<https://www.nporadio1.nl/dit-is-de-dag/onderwerpen/72110-2021-02-09-gedragsexperts-over-het-wisselende-draagvlak-voor-coronamaatregelen>

2021-02-09 BNR Nieuwsradio (radio; vanaf 8.06 tot 8.12)

<https://www.bnr.nl/player/archief/20210209080600300>

2021-02-01 NRC (Aan de communicatie valt nog veel te verbeteren)

<https://www.nrc.nl/nieuws/2021/02/01/aan-de-communicatie-valt-nog-veel-te-verbeteren-a4030090>

2021-01-19 Het Parool (opiniestuk)

[Opinie: 'De avondklok staat symbool voor mislukt communicatiebeleid' | Het Parool](#)

2021-01-21 Adformatie

<https://www.adformatie.nl/gedragsverandering/hoogleraren-fileren-corona-communicatiebeleid-van-rutte>

2020-12-22: SPUI 53 (pag. 25)

SPUI 53 [digitaal doorbladeren](#)

2020-12-18: Dit is de Dag (radio)

<https://www.nporadio1.nl/dit-is-de-dag/onderwerpen/69587-2020-12-18-vertragen-coronavaccin-maakt-geen-verschil>

2020-12-11: nu.nl

<https://www.nu.nl/coronavirus/6095713/waarom-we-het-lastig-vinden-om-afstand-te-houden-bij-elkaar-thuis.html?redirect=1>

2020-12-10: NPO1: Tijd voor Max (tv)

TV: https://staging.maxvandaag.nl/programmas/tv/tijd-voor-max/nieuwe-kerstfilm-de-familie-claus/POW_04776970/

Website: https://staging.maxvandaag.nl/programmas/tv/tijd-voor-max/nieuwe-kerstfilm-de-familie-claus/POW_04776970/

2020-12-08: NOS Langs de lijn en omstreken (radio)

<https://www.nporadio1.nl/langs-de-lijn-en-omstreken/uitzendingen/1546479-2020-12-08>

2020-12-04: radio een vandaag (radio)

<https://www.nporadio1.nl/radio-eenvandaag/onderwerpen/68891-2020-12-04-feit-of-fictie-zorgt-een-inenting-van-beroemdheid-ervoor-dat-meer-mensen-zich-laten-vaccineren>

Online een uitgebreider stuk:

<https://eenvandaag.avrotros.nl/item/beroemde-mensen-kunnen-twijfelaar-over-de-streep-trekken-door-zich-publiekelijk-te-vaccineren/>

2020-12-01: NRC

<https://www.nrc.nl/nieuws/2020/11/30/is-het-cafe-besmettelijker-dan-de-winkel-a4022072>

2020-11-20: NPO1: Dit is de Dag (radio)

<https://www.nporadio1.nl/dit-is-de-dag/onderwerpen/68204-2020-11-20-hoe-krijgen-we-de-vaccinatiebereidheid-weer-omhoog>

2020-11-19: NPO1: Een Vandaag (tv)

Terugkijken:

<https://eenvandaag.avrotros.nl/item/eenvandaag-19-11-2020/>

Lezen:

<https://eenvandaag.avrotros.nl/item/hoe-overtuig-je-mensen-om-het-coronavaccin-te-nemen-met-heldere-voorlichting-en-veel-humor/>

2020-11-13: Volkskrant

<https://www.volkskrant.nl/nieuws-achtergrond/gemeente-amsterdam-hoopt-met-campagne-aantal-thuisbesmettingen-terug-te-dringen~be5c66c9/>

2020-11-04: NRC

<https://www.nrc.nl/nieuws/2020/11/03/kabinet-heeft-mensen-op-het-verkeerde-been-gezet-a4018607>

2020-10-17: Financieel Dagblad

<https://fd.nl/weekend/1361127/vijf-lessen-voor-de-lockdown-light>

2020-10-15: Tijd voor Max (tv)

https://www.maxvandaag.nl/programmas/tv/tijd-voor-max/hoe-vertel-je-het-land-over-corona/POW_04560734/

2020-10-13: Sociale Vraagstukken

<https://www.socialevraagstukken.nl/vorige-lockdown-was-te-rigoureuus-voor-sommigen/>

2020-10-10: Volkskrant

<https://www.volkskrant.nl/wetenschap/zeven-experts-kraken-de-coronacommunicatie-van-het-kabinet-en-zeggen-hoe-het-beter-kan~b1d5d389/>

2020-09-28: AT5 (tv)

<https://www.at5.nl/artikelen/204666/hoogleraar-gezondheidscommunicatie-ga-in-gesprek-met-mensen-die-moeite-hebben-met-coronamaatregelen>

2020-09-28: NH radio (vanaf 52.05)

<https://nhradio.nl/uitzending/6aa029155e66eca75a0646f1ff68a2a6/>

2020-09-22: Algemeen Dagblad

<https://www.ad.nl/binnenland/laatste-persconferentie-verdient-geen-schoonheidsprijs~a3d6554f/>

2020-09-22: Parool

<https://www.parool.nl/nederland/experts-communicatie-regionale-coronaregels-schoot-ernstig-tekort~b71cbf79/>

2020-09-05: Financieel Dagblad

<https://fd.nl/economie-politiek/1355479/is-de-anderhalve-meter-echt-nog-nodig>

2020-08-29: Parool

<https://www.parool.nl/columns-opinie/bij-afschermen-kwetsbare-groepen-hoort-ook-extra-aandacht-geven~b447c0a7/>

2020-08-26: Sociale Vraagstukken

<https://www.socialevraagstukken.nl/communiqueer-beter-over-hoe-je-te-gedragen-tegen-het-virus/>

2020-08-22: NRC

<https://www.nrc.nl/nieuws/2020/08/21/de-preken-werken-niet-meer-en-de-polarisatie-groeit-a4009440>

2020-08-18: AT5

<https://www.at5.nl/artikelen/203875/lokale-coronaregels-hoe-werkt-dat-en-heeft-het-zin>

2020-08-13: NRC

<https://www.nrc.nl/nieuws/2020/08/13/elf-hoogleraren-persconferenties-geven-is-niet-meer-genoeg-a4008692>

2020-07-25: Nu.nl

https://www.nu.nl/weekend/6066454/zo-blijf-je-alert-op-de-belangrijkste-coronaregels.html#coral_talk_wrapper

2020-07-24: Editie.nl (tv)

<https://www.rtlxl.nl/programma/editie-nl/b6bc8e1b-9f55-370a-9441-a2573d17fe0a>

2020-07-24: Nu.nl (podcast)

<https://podcasts.apple.com/nl/podcast/nu-nl-dit-wordt-het-nieuws/id1290193384?i=1000485949233>

2020-07-17: Trouw

<https://www.trouw.nl/binnenland/hoe-krijgen-we-mensen-met-een-loopneus-naar-de-teststraat~b6b18678/>

2020-06-25: SociaalWeb

<https://www.sociaalweb.nl/blogs/niet-de-kalender-maar-de-biologische-leeftijd-bepaalt-hoe-kwetsbaar-mensen-zijn>

2020-06-12: AT5

<https://www.at5.nl/artikelen/202566/waarom-waren-de-coronaregels-soms-zo-onduidelijk-en-hielden-we-ons-er-wel-aan>

2020-05-20: Onder Mediadoctoren. Podcast over media afl 121 (podcast)

<https://ondermediadoctoren.nl/afl-121-aantekeningen-uit-het-ondergrondse-17/>

2020-05-13: Beter Oud

<https://www.beteroud.nl/nieuws/samen-beslissen-met-ouderen-in-coronatijd>

2020-05-02: Parool

<https://www.parool.nl/kunst-media/crisiscommunicatie-voor-beginners-start-met-een-compliment~b61201f6/>

2020-05-02: Terugblik op persconferentie FMG-UvA

https://twitter.com/FMG_UvA/status/1256501220996513793

2020-04-22: Sociaalweb

<https://www.sociaalweb.nl/blogs/corona-apps-in-de-exit-strategie-voor-ouderen-intelligent-of-paradoxaal>

2020-04-17: Folia

<https://www.folia.nl/international/137618/uva-scientists-express-concern-about-corona-apps>

2020-04-16: Folia

<https://www.folia.nl/actueel/137485/ook-uvaers-ondertekenen-brandbrief-over-aantasting-privacy-door-corona-apps>

2020-04-16: Zorg voor beter

https://www.zorgvoorbeter.nl/nieuws/tips-ouderen-communiceren-corona?utm_source=flexmail&utm_medium=email&utm_campaign=zorgvoorbeternieuwsflits21april2020&utm_content=bekijk+de+tips

2020-04-09: Dit is M (tv)

TV-optreden M: https://www.npostart.nl/m/09-04-2020/KN_1713309

Fragmenten:

<https://www.gids.tv/video/197209/talkshow-m-gemist-hoe-zijn-de-coronamaatregelen-voor-ouderen>

<https://m.kro-ncrv.nl/gasten/hoe-zorgen-we-dat-ouderen-niet-eenzaam-achterblijven-tijdens-de-coronacrisis>

2020-04-09: Trouw

<https://www.trouw.nl/binnenland/voer-het-isolement-voor-ouderen-niet-te-ver-door~bb9a82df/>

2020-04-06: Zorgvisie

https://www.zorgvisie.nl/elf-tips-voor-ouderencommunicatie-in-de-coronacrisis/?utm_medium=email&utm_source=20200407%20zorgvisie%20nieuwsbrief%20-%20dagelijks&utm_campaign=NB_Zorgvisie

2020-04-02: Folia

<https://www.folia.nl/actueel/137267/hoe-vertel-je-het-land-over-corona-in-het-begin-was-er-ruimte-voor-ruis>

2020-03-28: Hot Politics Lab (online presentatie)

Communiceren over gezondheid – Hot Politics Lab Online Sessie 3 met Julia van Weert

<https://twitter.com/GijsSchumacher/status/1243522634140221440?s=20>

2020-03-21: Telegraaf

<https://www.telegraaf.nl/nieuws/28444158/nederland-prooi-voor-corona-door-slechte-hygiene>

ALGEMENE LINKS

Samen beslissen (see also 2020-05-13):

<https://www.zorgvoorbeter.nl/nieuws/gespreksmodel-samen-beslissen-corona>

https://www.kbo-pcob.nl/nieuws/kbopcob_vereniging/samen-beslissen/

<https://www.beteroud.nl/nieuws/samen-beslissen-met-ouderen-in-coronatijd>

Tien tips ouderencommunicatie

These tips can also be found on the website of the Amsterdam Center for Health Communication/ACHC: <https://www.healthcommunication.nl/>

And on bitescience.com: <https://bitescience.com/bitefiles/10-tips-for-communication-to-senior-citizens-about-the-corona-crisis/>